

Package ‘paws.customer.engagement’

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Title 'Amazon Web Services' Customer Engagement Services

Version 0.10.0

Description Interface to 'Amazon Web Services' customer engagement services, including 'Simple Email Service', 'Connect' contact center service, and more <<https://aws.amazon.com/>>.

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URL <https://github.com/paws-r/paws>,
<https://paws-r.r-universe.dev/paws.customer.engagement>,
<https://www.paws-r-sdk.com>

BugReports <https://github.com/paws-r/paws/issues>

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'connect_operations.R' 'connectcampaignservice_service.R'
'connectcampaignservice_interfaces.R'
'connectcampaignservice_operations.R'
'connectcampaignservicev2_service.R'
'connectcampaignservicev2_interfaces.R'
'connectcampaignservicev2_operations.R'
'connectcases_service.R' 'connectcases_interfaces.R'
'connectcases_operations.R' 'connectcontactlens_service.R'
'connectcontactlens_interfaces.R'
'connectcontactlens_operations.R'
'connectparticipant_service.R'
'connectparticipant_interfaces.R'
'connectparticipant_operations.R'
'connectwisdomservice_service.R'
'connectwisdomservice_interfaces.R'
'connectwisdomservice_operations.R'
'customerprofiles_service.R' 'customerprofiles_interfaces.R'

'customerprofiles_operations.R' 'pinpoint_service.R'
 'pinpoint_interfaces.R' 'pinpoint_operations.R'
 'pinpointemail_service.R' 'pinpointemail_interfaces.R'
 'pinpointemail_operations.R' 'pinpointsmsvoice_service.R'
 'pinpointsmsvoice_interfaces.R' 'pinpointsmsvoice_operations.R'
 'pinpointsmsvoicev2_service.R'
 'pinpointsmsvoicev2_interfaces.R'
 'pinpointsmsvoicev2_operations.R' 'reexports_paws.common.R'
 'ses_service.R' 'ses_interfaces.R' 'ses_operations.R'
 'sesv2_service.R' 'sesv2_interfaces.R' 'sesv2_operations.R'

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Description

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Connect Customer is a cloud-based contact center solution that you use to set up and manage a customer contact center and provide reliable customer engagement at any scale.

Connect Customer provides metrics and real-time reporting that enable you to optimize contact routing. You can also resolve customer issues more efficiently by getting customers in touch with the appropriate agents.

There are limits to the number of Connect Customer resources that you can create. There are also limits to the number of requests that you can make per second. For more information, see [Connect Customer Service Quotas](#) in the *Connect Customer Administrator Guide*.

You can use an endpoint to connect programmatically to an Amazon Web Services service. For a list of Connect Customer endpoints, see [Connect Customer Endpoints](#).

Usage

```
connect(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config	<p>Optional configuration of credentials, endpoint, and/or region.</p> <ul style="list-style-type: none"> • credentials: <ul style="list-style-type: none"> – creds: <ul style="list-style-type: none"> * access_key_id: AWS access key ID * secret_access_key: AWS secret access key * session_token: AWS temporary session token – profile: The name of a profile to use. If not given, then the default profile is used. – anonymous: Set anonymous credentials. • endpoint: The complete URL to use for the constructed client. • region: The AWS Region used in instantiating the client. • close_connection: Immediately close all HTTP connections. • timeout: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds. • s3_force_path_style: Set this to <code>true</code> to force the request to use path-style addressing, i.e. <code>http://s3.amazonaws.com/BUCKET/KEY</code>. • sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html
credentials	<p>Optional credentials shorthand for the config parameter</p> <ul style="list-style-type: none"> • creds: <ul style="list-style-type: none"> – access_key_id: AWS access key ID – secret_access_key: AWS secret access key – session_token: AWS temporary session token

- **profile:** The name of a profile to use. If not given, then the default profile is used.
 - **anonymous:** Set anonymous credentials.
- endpoint Optional shorthand for complete URL to use for the constructed client.
- region Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connect(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
  region = "string"
)
```

Operations

activate_evaluation_form	Activates an evaluation form in the specified Connect Customer instance
associate_analytics_data_set	Associates the specified dataset for a Connect Customer instance with the
associate_approved_origin	This API is in preview release for Connect Customer and is subject to chan
associate_bot	This API is in preview release for Connect Customer and is subject to chan
associate_contact_with_user	Associates a queued contact with an agent
associate_default_vocabulary	Associates an existing vocabulary as the default
associate_email_address_alias	Associates an email address alias with an existing email address in an Con
associate_flow	Associates a connect resource to a flow
associate_hours_of_operations	Associates a set of hours of operations with another hours of operation
associate_instance_storage_config	This API is in preview release for Connect Customer and is subject to chan
associate_lambda_function	This API is in preview release for Connect Customer and is subject to chan
associate_lex_bot	This API is in preview release for Connect Customer and is subject to chan
associate_phone_number_contact_flow	Associates a flow with a phone number claimed to your Connect Customer
associate_queue_email_addresses	Associates a set of email addresses with a queue to enable agents to select
associate_queue_quick_connects	Associates a set of quick connects with a queue
associate_routing_profile_queues	Associates a set of queues with a routing profile
associate_security_key	This API is in preview release for Connect Customer and is subject to chan
associate_security_profiles	Associate security profiles with an Entity in an Amazon Connect instance
associate_traffic_distribution_group_user	Associates an agent with a traffic distribution group
associate_user_proficiencies	Associates a set of proficiencies with a user
associate_workspace	Associates a workspace with one or more users or routing profiles, allowin
batch_associate_analytics_data_set	Associates a list of analytics datasets for a given Connect Customer instan
batch_create_data_table_value	Creates values for attributes in a data table
batch_delete_data_table_value	Deletes multiple values from a data table
batch_describe_data_table_value	Retrieves multiple values from a data table without evaluating expressions
batch_disassociate_analytics_data_set	Removes a list of analytics datasets associated with a given Connect Custo
batch_get_attached_file_metadata	Allows you to retrieve metadata about multiple attached files on an associa
batch_get_flow_association	Retrieve the flow associations for the given resources
batch_put_contact	Only the Connect Customer outbound campaigns service principal is allow
batch_update_data_table_value	Updates multiple data table values using all properties from BatchCreated
claim_phone_number	Claims an available phone number to your Connect Customer instance or t
complete_attached_file_upload	Allows you to confirm that the attached file has been uploaded using the p
create_agent_status	Creates an agent status for the specified Connect Customer instance
create_contact	Only the VOICE, EMAIL, and TASK channels are supported
create_contact_flow	Creates a flow for the specified Connect Customer instance
create_contact_flow_module	Creates a flow module for the specified Connect Customer instance
create_contact_flow_module_alias	Creates a named alias that points to a specific version of a contact flow mo
create_contact_flow_module_version	Creates an immutable snapshot of a contact flow module, preserving its co
create_contact_flow_version	Publishes a new version of the flow provided
create_data_table	Creates a new data table with the specified properties
create_data_table_attribute	Adds an attribute to an existing data table
create_email_address	Create new email address in the specified Connect Customer instance
create_evaluation_form	Creates an evaluation form in the specified Connect Customer instance
create_hours_of_operation	Creates hours of operation
create_hours_of_operation_override	Creates an hours of operation override in an Connect Customer hours of op
create_instance	This API is in preview release for Connect Customer and is subject to chan
create_integration_association	Creates an Amazon Web Services resource association with an Connect C
create_notification	Creates a new notification to be delivered to specified recipients

<code>create_participant</code>	Adds a new participant into an on-going chat contact or webRTC call
<code>create_persistent_contact_association</code>	Enables rehydration of chats for the lifespan of a contact
<code>create_predefined_attribute</code>	Creates a new predefined attribute for the specified Connect Customer instance
<code>create_prompt</code>	Creates a prompt
<code>create_push_notification_registration</code>	Creates registration for a device token and a chat contact to receive real-time notifications
<code>create_queue</code>	Creates a new queue for the specified Connect Customer instance
<code>create_quick_connect</code>	Creates a quick connect for the specified Connect Customer instance
<code>create_routing_profile</code>	Creates a new routing profile
<code>create_rule</code>	Creates a rule for the specified Connect Customer instance
<code>create_security_profile</code>	Creates a security profile
<code>create_task_template</code>	Creates a new task template in the specified Connect Customer instance
<code>create_test_case</code>	Creates a test case with its content and metadata for the specified Amazon Connect instance
<code>create_traffic_distribution_group</code>	Creates a traffic distribution group given an Connect Customer instance
<code>create_use_case</code>	Creates a use case for an integration association
<code>create_user</code>	Creates a user account for the specified Connect Customer instance
<code>create_user_hierarchy_group</code>	Creates a new user hierarchy group
<code>create_view</code>	Creates a new view with the possible status of SAVED or PUBLISHED
<code>create_view_version</code>	Publishes a new version of the view identifier
<code>create_vocabulary</code>	Creates a custom vocabulary associated with your Connect Customer instance
<code>create_workspace</code>	Creates a workspace that defines the user experience by mapping views to pages
<code>create_workspace_page</code>	Associates a view with a page in a workspace, defining what users see when they visit the page
<code>deactivate_evaluation_form</code>	Deactivates an evaluation form in the specified Connect Customer instance
<code>delete_attached_file</code>	Deletes an attached file along with the underlying S3 Object
<code>delete_contact_evaluation</code>	Deletes a contact evaluation in the specified Connect Customer instance
<code>delete_contact_flow</code>	Deletes a flow for the specified Connect Customer instance
<code>delete_contact_flow_module</code>	Deletes the specified flow module
<code>delete_contact_flow_module_alias</code>	Removes an alias reference, breaking the named connection to the underlying flow module
<code>delete_contact_flow_module_version</code>	Removes a specific version of a contact flow module
<code>delete_contact_flow_version</code>	Deletes the particular version specified in flow version identifier
<code>delete_data_table</code>	Deletes a data table and all associated attributes, versions, audits, and values
<code>delete_data_table_attribute</code>	Deletes an attribute and all its values from a data table
<code>delete_email_address</code>	Deletes email address from the specified Connect Customer instance
<code>delete_evaluation_form</code>	Deletes an evaluation form in the specified Connect Customer instance
<code>delete_hours_of_operation</code>	Deletes an hours of operation
<code>delete_hours_of_operation_override</code>	Deletes an hours of operation override in an Connect Customer hours of operation
<code>delete_instance</code>	This API is in preview release for Connect Customer and is subject to change
<code>delete_integration_association</code>	Deletes an Amazon Web Services resource association from an Connect Customer instance
<code>delete_notification</code>	Deletes a notification
<code>delete_predefined_attribute</code>	Deletes a predefined attribute from the specified Connect Customer instance
<code>delete_prompt</code>	Deletes a prompt
<code>delete_push_notification_registration</code>	Deletes registration for a device token and a chat contact
<code>delete_queue</code>	Deletes a queue
<code>delete_quick_connect</code>	Deletes a quick connect
<code>delete_routing_profile</code>	Deletes a routing profile
<code>delete_rule</code>	Deletes a rule for the specified Connect Customer instance
<code>delete_security_profile</code>	Deletes a security profile
<code>delete_task_template</code>	Deletes the task template
<code>delete_test_case</code>	Deletes the test case that has already been created for the specified Amazon Connect instance

delete_traffic_distribution_group	Deletes a traffic distribution group
delete_use_case	Deletes a use case from an integration association
delete_user	Deletes a user account from the specified Connect Customer instance
delete_user_hierarchy_group	Deletes an existing user hierarchy group
delete_view	Deletes the view entirely
delete_view_version	Deletes the particular version specified in ViewVersion identifier
delete_vocabulary	Deletes the vocabulary that has the given identifier
delete_workspace	Deletes a workspace and removes all associated view and resource assignments
delete_workspace_media	Deletes a media asset (such as a logo) from a workspace
delete_workspace_page	Removes the association between a view and a page in a workspace
describe_agent_status	Describes an agent status
describe_attached_files_configuration	Describes the attached files configuration for the specified Connect Customer instance
describe_authentication_profile	This API is in preview release for Connect Customer and is subject to change without notice.
describe_contact	This API is in preview release for Connect Customer and is subject to change without notice.
describe_contact_evaluation	Describes a contact evaluation in the specified Connect Customer instance
describe_contact_flow	Describes the specified flow
describe_contact_flow_module	Describes the specified flow module
describe_contact_flow_module_alias	Retrieves detailed information about a specific alias, including which version of the alias is active
describe_data_table	Returns all properties for a data table except for attributes and values
describe_data_table_attribute	Returns detailed information for a specific data table attribute including its type and value
describe_email_address	Describe email address form the specified Connect Customer instance
describe_evaluation_form	Describes an evaluation form in the specified Connect Customer instance
describe_hours_of_operation	Describes the hours of operation
describe_hours_of_operation_override	Describes the hours of operation override
describe_instance	This API is in preview release for Connect Customer and is subject to change without notice.
describe_instance_attribute	This API is in preview release for Connect Customer and is subject to change without notice.
describe_instance_storage_config	This API is in preview release for Connect Customer and is subject to change without notice.
describe_notification	Retrieves detailed information about a specific notification, including its content and status
describe_phone_number	Gets details and status of a phone number that's claimed to your Connect Customer instance
describe_predefined_attribute	Describes a predefined attribute for the specified Connect Customer instance
describe_prompt	Describes the prompt
describe_queue	Describes the specified queue
describe_quick_connect	Describes the quick connect
describe_routing_profile	Describes the specified routing profile
describe_rule	Describes a rule for the specified Connect Customer instance
describe_security_profile	Gets basic information about the security profile
describe_test_case	Describes the specified test case and allows you to get the content and metadata
describe_traffic_distribution_group	Gets details and status of a traffic distribution group
describe_user	Describes the specified user
describe_user_hierarchy_group	Describes the specified hierarchy group
describe_user_hierarchy_structure	Describes the hierarchy structure of the specified Connect Customer instance
describe_view	Retrieves the view for the specified Connect Customer instance and view identifier
describe_vocabulary	Describes the specified vocabulary
describe_workspace	Retrieves details about a workspace, including its configuration and metadata
disassociate_analytics_data_set	Removes the dataset ID associated with a given Connect Customer instance
disassociate_approved_origin	This API is in preview release for Connect Customer and is subject to change without notice.
disassociate_bot	This API is in preview release for Connect Customer and is subject to change without notice.
disassociate_email_address_alias	Removes the alias association between two email addresses in an Connect Customer instance

disassociate_flow	Disassociates a connect resource from a flow
disassociate_hours_of_operations	Disassociates a set of hours of operations with another hours of operation
disassociate_instance_storage_config	This API is in preview release for Connect Customer and is subject to change
disassociate_lambda_function	This API is in preview release for Connect Customer and is subject to change
disassociate_lex_bot	This API is in preview release for Connect Customer and is subject to change
disassociate_phone_number_contact_flow	Removes the flow association from a phone number claimed to your Connect Customer
disassociate_queue_email_addresses	Removes the association between a set of email addresses and a queue
disassociate_queue_quick_connects	Disassociates a set of quick connects from a queue
disassociate_routing_profile_queues	Disassociates a set of queues from a routing profile
disassociate_security_key	This API is in preview release for Connect Customer and is subject to change
disassociate_security_profiles	Disassociates a security profile attached to a Q in Connect AI Agent Entity
disassociate_traffic_distribution_group_user	Disassociates an agent from a traffic distribution group
disassociate_user_proficiencies	Disassociates a set of proficiencies from a user
disassociate_workspace	Removes the association between a workspace and one or more users or roles
dismiss_user_contact	Dismisses contacts from an agent's CCP and returns the agent to an available state
evaluate_data_table_values	Evaluates values at the time of the request and returns them
get_attached_file	Provides a pre-signed URL for download of an approved attached file
get_contact_attributes	Retrieves the contact attributes for the specified contact
get_contact_metrics	Retrieves contact metric data for a specified contact
get_current_metric_data	Gets the real-time metric data from the specified Connect Customer instance
get_current_user_data	Gets the real-time active user data from the specified Connect Customer instance
get_effective_hours_of_operations	Get the hours of operations with the effective override applied
get_federation_token	Supports SAML sign-in for Connect Customer
get_flow_association	Retrieves the flow associated for a given resource
get_metric_data	Gets historical metric data from the specified Connect Customer instance
get_metric_data_v2	Gets metric data from the specified Connect Customer instance
get_prompt_file	Gets the prompt file
get_task_template	Gets details about a specific task template in the specified Connect Customer instance
get_test_case_execution_summary	Retrieves an overview of a test execution that includes the status of the execution
get_traffic_distribution	Retrieves the current traffic distribution for a given traffic distribution group
import_phone_number	Imports a claimed phone number from an external service, such as Amazon
import_workspace_media	Imports a media asset (such as a logo) for use in a workspace
list_agent_statuses	Lists agent statuses
list_analytics_data_associations	Lists the association status of requested dataset ID for a given Connect Customer instance
list_analytics_data_lake_data_sets	Lists the data lake datasets available to associate with for a given Connect Customer instance
list_approved_origins	This API is in preview release for Connect Customer and is subject to change
list_associated_contacts	Provides information about contact tree, a list of associated contacts with a contact
list_attached_files_configurations	Provides summary information about the attached files configurations for a workspace
list_authentication_profiles	This API is in preview release for Connect Customer and is subject to change
list_bots	This API is in preview release for Connect Customer and is subject to change
list_child_hours_of_operations	Provides information about the child hours of operations for the specified parent
list_contact_evaluations	Lists contact evaluations in the specified Connect Customer instance
list_contact_flow_module_aliases	Lists all aliases associated with a contact flow module, showing their current status
list_contact_flow_modules	Provides information about the flow modules for the specified Connect Customer instance
list_contact_flow_module_versions	Retrieves a paginated list of all versions for a specific contact flow module
list_contact_flows	Provides information about the flows for the specified Connect Customer instance
list_contact_flow_versions	Returns all the available versions for the specified Connect Customer instance
list_contact_references	This API is in preview release for Connect Customer and is subject to change

list_data_table_attributes	Returns all attributes for a specified data table
list_data_table_primary_values	Lists all primary value combinations for a given data table
list_data_tables	Lists all data tables for the specified Amazon Connect instance
list_data_table_values	Lists values stored in a data table with optional filtering by record IDs or primary values
list_default_vocabularies	Lists the default vocabularies for the specified Connect Customer instance
list_entity_security_profiles	Lists all security profiles attached to a Q in Connect AI Agent Entity in an Amazon Connect instance
list_evaluation_forms	Lists evaluation forms in the specified Connect Customer instance
list_evaluation_form_versions	Lists versions of an evaluation form in the specified Connect Customer instance
list_flow_associations	List the flow association based on the filters
list_hours_of_operation_overrides	List the hours of operation overrides
list_hours_of_operations	Provides information about the hours of operation for the specified Connect Customer instance
list_instance_attributes	This API is in preview release for Connect Customer and is subject to change without notice.
list_instances	This API is in preview release for Connect Customer and is subject to change without notice.
list_instance_storage_configs	This API is in preview release for Connect Customer and is subject to change without notice.
list_integration_associations	Provides summary information about the Amazon Web Services resource associated with the integration association
list_lambda_functions	This API is in preview release for Connect Customer and is subject to change without notice.
list_lex_bots	This API is in preview release for Connect Customer and is subject to change without notice.
list_notifications	Retrieves a paginated list of all notifications in the Amazon Connect instance
list_phone_numbers	Provides information about the phone numbers for the specified Connect Customer instance
list_phone_numbers_v2	Lists phone numbers claimed to your Connect Customer instance or traffic to your Connect Customer instance
list_predefined_attributes	Lists predefined attributes for the specified Connect Customer instance
list_prompts	Provides information about the prompts for the specified Connect Customer instance
list_queue_email_addresses	Lists all email addresses that are currently associated with a specific queue
list_queue_quick_connects	Lists the quick connects associated with a queue
list_queues	Provides information about the queues for the specified Connect Customer instance
list_quick_connects	Provides information about the quick connects for the specified Connect Customer instance
list_realtime_contact_analysis_segments_v2	Provides a list of analysis segments for a real-time chat analysis session
list_routing_profile_manual_assignment_queues	Lists the manual assignment queues associated with a routing profile
list_routing_profile_queues	Lists the queues associated with a routing profile
list_routing_profiles	Provides summary information about the routing profiles for the specified Connect Customer instance
list_rules	List all rules for the specified Connect Customer instance
list_security_keys	This API is in preview release for Connect Customer and is subject to change without notice.
list_security_profile_applications	Returns a list of third-party applications or MCP Servers in a specific security profile
list_security_profile_flow_modules	A list of Flow Modules an AI Agent can invoke as a tool
list_security_profile_permissions	Lists the permissions granted to a security profile
list_security_profiles	Provides summary information about the security profiles for the specified Connect Customer instance
list_tags_for_resource	Lists the tags for the specified resource
list_task_templates	Lists task templates for the specified Connect Customer instance
list_test_case_execution_records	Lists detailed steps of test case execution that includes all observations along with the test case execution
list_test_case_executions	Lists all test case executions and allows filtering by test case id, test case name, or test case status
list_test_cases	Lists the test cases present in the specific Amazon Connect instance
list_traffic_distribution_groups	Lists traffic distribution groups
list_traffic_distribution_group_users	Lists traffic distribution group users
list_use_cases	Lists the use cases for the integration association
list_user_hierarchy_groups	Provides summary information about the hierarchy groups for the specified Connect Customer instance
list_user_notifications	Retrieves a paginated list of notifications for a specific user, including the user's profile information
list_user_proficiencies	Lists proficiencies associated with a user
list_users	Provides summary information about the users for the specified Connect Customer instance

list_views	Returns views in the given instance
list_view_versions	Returns all the available versions for the specified Connect Customer instance
list_workspace_media	Lists media assets (such as logos) associated with a workspace
list_workspace_pages	Lists the page configurations in a workspace, including the views assigned to the pages
list_workspaces	Lists the workspaces in an Amazon Connect instance
monitor_contact	Initiates silent monitoring of a contact
pause_contact	Allows pausing an ongoing task contact
put_user_status	Changes the current status of a user or agent in Connect Customer instance
release_phone_number	Releases a phone number previously claimed to an Connect Customer instance
replicate_instance	Replicates an Connect Customer instance in the specified Amazon Web Services Region
resume_contact	Allows resuming a task contact in a paused state
resume_contact_recording	When a contact is being recorded, and the recording has been suspended, resumes recording
search_agent_statuses	Searches AgentStatuses in an Connect Customer instance, with optional filtering
search_available_phone_numbers	Searches for available phone numbers that you can claim to your Connect Customer instance
search_contact_evaluations	Searches contact evaluations in an Connect Customer instance, with optional filtering
search_contact_flow_modules	Searches the flow modules in an Connect Customer instance, with optional filtering
search_contact_flows	Searches the flows in an Connect Customer instance, with optional filtering
search_contacts	Searches contacts in an Connect Customer instance
search_data_tables	Searches for data tables based on the table's ID, name, and description
search_email_addresses	Searches email address in an instance, with optional filtering
search_evaluation_forms	Searches evaluation forms in an Connect Customer instance, with optional filtering
search_hours_of_operation_overrides	Searches the hours of operation overrides
search_hours_of_operations	Searches the hours of operation in an Connect Customer instance, with optional filtering
search_notifications	Searches for notifications based on specified criteria and filters
search_predefined_attributes	Searches predefined attributes that meet certain criteria
search_prompts	Searches prompts in an Connect Customer instance, with optional filtering
search_queues	Searches queues in an Connect Customer instance, with optional filtering
search_quick_connects	Searches quick connects in an Connect Customer instance, with optional filtering
search_resource_tags	Searches tags used in an Connect Customer instance using optional search filters
search_routing_profiles	Searches routing profiles in an Connect Customer instance, with optional filtering
search_security_profiles	Searches security profiles in an Connect Customer instance, with optional filtering
search_test_cases	Searches for test cases in the specified Amazon Connect instance, with optional filtering
search_user_hierarchy_groups	Searches UserHierarchyGroups in an Connect Customer instance, with optional filtering
search_users	Searches users in an Connect Customer instance, with optional filtering
search_views	Searches views based on name, description, or tags
search_vocabularies	Searches for vocabularies within a specific Connect Customer instance using optional search filters
search_workspace_associations	Searches for workspace associations with users or routing profiles based on optional search filters
search_workspaces	Searches workspaces based on name, description, visibility, or tags
send_chat_integration_event	Processes chat integration events from Amazon Web Services or external integrations
send_outbound_email	Send outbound email for outbound campaigns
start_attached_file_upload	Provides a pre-signed Amazon S3 URL in response for uploading your content
start_chat_contact	Initiates a flow to start a new chat for the customer
start_contact_evaluation	Starts an empty evaluation in the specified Connect Customer instance, using optional search filters
start_contact_media_processing	Enables in-flight message processing for an ongoing chat session
start_contact_recording	Starts recording the contact:
start_contact_streaming	Initiates real-time message streaming for a new chat contact
start_email_contact	Creates an inbound email contact and initiates a flow to start the email conversation
start_outbound_chat_contact	Initiates a new outbound SMS or WhatsApp contact to a customer

start_outbound_email_contact	Initiates a flow to send an agent reply or outbound email contact (created from a contact)
start_outbound_voice_contact	Places an outbound call to a contact, and then initiates the flow
start_screen_sharing	Starts screen sharing for a contact
start_task_contact	Initiates a flow to start a new task contact
start_test_case_execution	Starts executing a published test case
start_web_rtc_contact	Places an inbound in-app, web, or video call to a contact, and then initiates the flow
stop_contact	Ends the specified contact
stop_contact_media_processing	Stops in-flight message processing for an ongoing chat session
stop_contact_recording	Stops recording a call when a contact is being recorded
stop_contact_streaming	Ends message streaming on a specified contact
stop_test_case_execution	Stops a running test execution
submit_contact_evaluation	Submits a contact evaluation in the specified Connect Customer instance
suspend_contact_recording	When a contact is being recorded, this API suspends recording whatever is being recorded
tag_contact	Adds the specified tags to the contact resource
tag_resource	Adds the specified tags to the specified resource
transfer_contact	Transfers TASK or EMAIL contacts from one agent or queue to another agent or queue
untag_contact	Removes the specified tags from the contact resource
untag_resource	Removes the specified tags from the specified resource
update_agent_status	Updates agent status
update_attached_files_configuration	Updates the attached files configuration for the specified Connect Customer instance
update_authentication_profile	This API is in preview release for Connect Customer and is subject to change without notice.
update_contact	This API is in preview release for Connect Customer and is subject to change without notice.
update_contact_attributes	Creates or updates user-defined contact attributes associated with the specified contact
update_contact_evaluation	Updates details about a contact evaluation in the specified Connect Customer instance
update_contact_flow_content	Updates the specified flow
update_contact_flow_metadata	Updates metadata about specified flow
update_contact_flow_module_alias	Updates a specific Aliases metadata, including the version it's tied to, it's name, and its description
update_contact_flow_module_content	Updates specified flow module for the specified Connect Customer instance
update_contact_flow_module_metadata	Updates metadata about specified flow module
update_contact_flow_name	The name of the flow
update_contact_routing_data	Updates routing priority and age on the contact (QueuePriority and QueueAge)
update_contact_schedule	Updates the scheduled time of a task contact that is already scheduled
update_data_table_attribute	Updates all properties for an attribute using all properties from CreateDataAttribute
update_data_table_metadata	Updates the metadata properties of a data table
update_data_table_primary_values	Updates the primary values for a record
update_email_address_metadata	Updates an email address metadata
update_evaluation_form	Updates details about a specific evaluation form version in the specified Connect Customer instance
update_hours_of_operation	Updates the hours of operation
update_hours_of_operation_override	Update the hours of operation override
update_instance_attribute	This API is in preview release for Connect Customer and is subject to change without notice.
update_instance_storage_config	This API is in preview release for Connect Customer and is subject to change without notice.
update_notification_content	Updates the localized content of an existing notification
update_participant_authentication	Instructs Connect Customer to resume the authentication process
update_participant_role_config	Updates timeouts for when human chat participants are to be considered idle
update_phone_number	Updates your claimed phone number from its current Connect Customer instance
update_phone_number_metadata	Updates a phone number's metadata
update_predefined_attribute	Updates a predefined attribute for the specified Connect Customer instance
update_prompt	Updates a prompt

<code>update_queue_hours_of_operation</code>	Updates the hours of operation for the specified queue
<code>update_queue_max_contacts</code>	Updates the maximum number of contacts allowed in a queue before it is closed
<code>update_queue_name</code>	Updates the name and description of a queue
<code>update_queue_outbound_caller_config</code>	Updates the outbound caller ID name, number, and outbound whisper flow
<code>update_queue_outbound_email_config</code>	Updates the outbound email address Id for a specified queue
<code>update_queue_status</code>	Updates the status of the queue
<code>update_quick_connect_config</code>	Updates the configuration settings for the specified quick connect
<code>update_quick_connect_name</code>	Updates the name and description of a quick connect
<code>update_routing_profile_agent_availability_timer</code>	Whether agents with this routing profile will have their routing order calculated
<code>update_routing_profile_concurrency</code>	Updates the channels that agents can handle in the Contact Control Panel (CCP)
<code>update_routing_profile_default_outbound_queue</code>	Updates the default outbound queue of a routing profile
<code>update_routing_profile_name</code>	Updates the name and description of a routing profile
<code>update_routing_profile_queues</code>	Updates the properties associated with a set of queues for a routing profile
<code>update_rule</code>	Updates a rule for the specified Connect Customer instance
<code>update_security_profile</code>	Updates a security profile
<code>update_task_template</code>	Updates details about a specific task template in the specified Connect Customer instance
<code>update_test_case</code>	Updates any of the metadata for a test case, such as the name, description, and status
<code>update_traffic_distribution</code>	Updates the traffic distribution for a given traffic distribution group
<code>update_user_config</code>	Updates the configuration settings for the specified user, including per-channel settings
<code>update_user_hierarchy</code>	Assigns the specified hierarchy group to the specified user
<code>update_user_hierarchy_group_name</code>	Updates the name of the user hierarchy group
<code>update_user_hierarchy_structure</code>	Updates the user hierarchy structure: add, remove, and rename user hierarchy groups
<code>update_user_identity_info</code>	Updates the identity information for the specified user
<code>update_user_notification_status</code>	Updates the status of a notification for a specific user, such as marking it as read
<code>update_user_phone_config</code>	Updates the phone configuration settings for the specified user
<code>update_user_proficiencies</code>	Updates the properties associated with the proficiencies of a user
<code>update_user_routing_profile</code>	Assigns the specified routing profile to the specified user
<code>update_user_security_profiles</code>	Assigns the specified security profiles to the specified user
<code>update_view_content</code>	Updates the view content of the given view identifier in the specified Connect Customer instance
<code>update_view_metadata</code>	Updates the view metadata
<code>update_workspace_metadata</code>	Updates the metadata of a workspace, such as its name and description
<code>update_workspace_page</code>	Updates the configuration of a page in a workspace, including the associated content
<code>update_workspace_theme</code>	Updates the theme configuration for a workspace, including colors and styles
<code>update_workspace_visibility</code>	Updates the visibility setting of a workspace, controlling whether it is available

Examples

```
## Not run:
svc <- connect()
svc$activate_evaluation_form(
  Foo = 123
)

## End(Not run)
```

 connectcampaignservice

AmazonConnectCampaignService

Description

Provide APIs to create and manage Amazon Connect Campaigns.

Usage

```
connectcampaignservice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

`config` Optional configuration of credentials, endpoint, and/or region.

- **credentials:**

- **creds:**

- * **access_key_id:** AWS access key ID
- * **secret_access_key:** AWS secret access key
- * **session_token:** AWS temporary session token

- **profile:** The name of a profile to use. If not given, then the default profile is used.

- **anonymous:** Set anonymous credentials.

- **endpoint:** The complete URL to use for the constructed client.

- **region:** The AWS Region used in instantiating the client.

- **close_connection:** Immediately close all HTTP connections.

- **timeout:** The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.

- **s3_force_path_style:** Set this to `true` to force the request to use path-style addressing, i.e. `http://s3.amazonaws.com/BUCKET/KEY`.

- **sts_regional_endpoint:** Set sts regional endpoint resolver to regional or legacy <https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html>

`credentials` Optional credentials shorthand for the `config` parameter

- **creds:**

- **access_key_id:** AWS access key ID
- **secret_access_key:** AWS secret access key
- **session_token:** AWS temporary session token

- **profile:** The name of a profile to use. If not given, then the default profile is used.
 - **anonymous:** Set anonymous credentials.
- endpoint Optional shorthand for complete URL to use for the constructed client.
- region Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectcampaignservice(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
  region = "string"
)
```

Operations

create_campaign	Creates a campaign for the specified Amazon Connect account
delete_campaign	Deletes a campaign from the specified Amazon Connect account
delete_connect_instance_config	Deletes a connect instance config from the specified AWS account
delete_instance_onboarding_job	Delete the Connect Campaigns onboarding job for the specified Amazon Connect account
describe_campaign	Describes the specific campaign
get_campaign_state	Get state of a campaign for the specified Amazon Connect account
get_campaign_state_batch	Get state of campaigns for the specified Amazon Connect account
get_connect_instance_config	Get the specific Connect instance config
get_instance_onboarding_job_status	Get the specific instance onboarding job status
list_campaigns	Provides summary information about the campaigns under the specified Amazon Connect account
list_tags_for_resource	List tags for a resource
pause_campaign	Pauses a campaign for the specified Amazon Connect account
put_dial_request_batch	Creates dial requests for the specified campaign Amazon Connect account
resume_campaign	Stops a campaign for the specified Amazon Connect account
start_campaign	Starts a campaign for the specified Amazon Connect account
start_instance_onboarding_job	Onboard the specific Amazon Connect instance to Connect Campaigns
stop_campaign	Stops a campaign for the specified Amazon Connect account
tag_resource	Tag a resource
untag_resource	Untag a resource
update_campaign_dialer_config	Updates the dialer config of a campaign
update_campaign_name	Updates the name of a campaign
update_campaign_outbound_call_config	Updates the outbound call config of a campaign

Examples

```
## Not run:
svc <- connectcampaignservice()
svc$create_campaign(
  Foo = 123
)

## End(Not run)
```

connectcampaignservicev2

AmazonConnectCampaignServiceV2

Description

Provide APIs to create and manage Amazon Connect Campaigns.

Usage

```
connectcampaignservicev2(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config	Optional configuration of credentials, endpoint, and/or region. <ul style="list-style-type: none"> • credentials: <ul style="list-style-type: none"> – creds: <ul style="list-style-type: none"> * access_key_id: AWS access key ID * secret_access_key: AWS secret access key * session_token: AWS temporary session token – profile: The name of a profile to use. If not given, then the default profile is used. – anonymous: Set anonymous credentials. • endpoint: The complete URL to use for the constructed client. • region: The AWS Region used in instantiating the client. • close_connection: Immediately close all HTTP connections. • timeout: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds. • s3_force_path_style: Set this to true to force the request to use path-style addressing, i.e. <code>http://s3.amazonaws.com/BUCKET/KEY</code>. • sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html
credentials	Optional credentials shorthand for the config parameter <ul style="list-style-type: none"> • creds: <ul style="list-style-type: none"> – access_key_id: AWS access key ID – secret_access_key: AWS secret access key – session_token: AWS temporary session token • profile: The name of a profile to use. If not given, then the default profile is used. • anonymous: Set anonymous credentials.
endpoint	Optional shorthand for complete URL to use for the constructed client.
region	Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```

svc <- connectcampaignservicev2(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
  region = "string"
)

```

Operations

create_campaign	Creates a campaign for the specified Amazon Connect account
delete_campaign	Deletes a campaign from the specified Amazon Connect account
delete_campaign_channel_subtype_config	Deletes the channel subtype config of a campaign
delete_campaign_communication_limits	Deletes the communication limits config for a campaign
delete_campaign_communication_time	Deletes the communication time config for a campaign
delete_campaign_entry_limits	Deletes the entry limits config for a campaign
delete_connect_instance_config	Deletes a connect instance config from the specified AWS account
delete_connect_instance_integration	Delete the integration for the specified Amazon Connect instance
delete_instance_onboarding_job	Delete the Connect Campaigns onboarding job for the specified Amazon Connect account
describe_campaign	Describes the specific campaign
get_campaign_state	Get state of a campaign for the specified Amazon Connect account
get_campaign_state_batch	Get state of campaigns for the specified Amazon Connect account
get_connect_instance_config	Get the specific Connect instance config

get_instance_communication_limits	Get the instance communication limits
get_instance_onboarding_job_status	Get the specific instance onboarding job status
list_campaigns	Provides summary information about the campaigns under the specified Amazon
list_connect_instance_integrations	Provides summary information about the integration under the specified Connect
list_tags_for_resource	List tags for a resource
pause_campaign	Pauses a campaign for the specified Amazon Connect account
put_connect_instance_integration	Put or update the integration for the specified Amazon Connect instance
put_instance_communication_limits	Put the instance communication limits
put_outbound_request_batch	Creates outbound requests for the specified campaign Amazon Connect account
put_profile_outbound_request_batch	Takes in a list of profile outbound requests to be placed as part of an outbound c
resume_campaign	Stops a campaign for the specified Amazon Connect account
start_campaign	Starts a campaign for the specified Amazon Connect account
start_instance_onboarding_job	Onboard the specific Amazon Connect instance to Connect Campaigns
stop_campaign	Stops a campaign for the specified Amazon Connect account
tag_resource	Tag a resource
untag_resource	Untag a resource
update_campaign_channel_subtype_config	Updates the channel subtype config of a campaign
update_campaign_communication_limits	Updates the communication limits config for a campaign
update_campaign_communication_time	Updates the communication time config for a campaign
update_campaign_entry_limits	Updates the entry limits config for a campaign
update_campaign_flow_association	Updates the campaign flow associated with a campaign
update_campaign_name	Updates the name of a campaign
update_campaign_schedule	Updates the schedule for a campaign
update_campaign_source	Updates the campaign source with a campaign

Examples

```
## Not run:
svc <- connectcampaignservicev2()
svc$create_campaign(
  Foo = 123
)

## End(Not run)
```

connectcases

Amazon Connect Cases

Description

- [Cases actions](#)
- [Cases data types](#)

With Amazon Connect Cases, your agents can track and manage customer issues that require multiple interactions, follow-up tasks, and teams in your contact center. A case represents a customer

issue. It records the issue, the steps and interactions taken to resolve the issue, and the outcome. For more information, see [Amazon Connect Cases](#) in the *Amazon Connect Administrator Guide*.

Usage

```
connectcases(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config	<p>Optional configuration of credentials, endpoint, and/or region.</p> <ul style="list-style-type: none"> • credentials: <ul style="list-style-type: none"> – creds: <ul style="list-style-type: none"> * access_key_id: AWS access key ID * secret_access_key: AWS secret access key * session_token: AWS temporary session token – profile: The name of a profile to use. If not given, then the default profile is used. – anonymous: Set anonymous credentials. • endpoint: The complete URL to use for the constructed client. • region: The AWS Region used in instantiating the client. • close_connection: Immediately close all HTTP connections. • timeout: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds. • s3_force_path_style: Set this to <code>true</code> to force the request to use path-style addressing, i.e. <code>http://s3.amazonaws.com/BUCKET/KEY</code>. • sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html
credentials	<p>Optional credentials shorthand for the config parameter</p> <ul style="list-style-type: none"> • creds: <ul style="list-style-type: none"> – access_key_id: AWS access key ID – secret_access_key: AWS secret access key – session_token: AWS temporary session token • profile: The name of a profile to use. If not given, then the default profile is used. • anonymous: Set anonymous credentials.
endpoint	Optional shorthand for complete URL to use for the constructed client.
region	Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectcases(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
  region = "string"
)
```

Operations

batch_get_case_rule	Gets a batch of case rules
batch_get_field	Returns the description for the list of fields in the request parameters
batch_put_field_options	Creates and updates a set of field options for a single select field in a Cases domain
create_case	If you provide a value for PerformedBy
create_case_rule	Creates a new case rule
create_domain	Creates a domain, which is a container for all case data, such as cases, fields, templates and layouts
create_field	Creates a field in the Cases domain
create_layout	Creates a layout in the Cases domain

create_related_item	Creates a related item (comments, tasks, and contacts) and associates it with a case
create_template	Creates a template in the Cases domain
delete_case	The DeleteCase API permanently deletes a case and all its associated resources from the case
delete_case_rule	Deletes a case rule
delete_domain	Deletes a Cases domain
delete_field	Deletes a field from a cases template
delete_layout	Deletes a layout from a cases template
delete_related_item	Deletes the related item resource under a case
delete_template	Deletes a cases template
get_case	Returns information about a specific case if it exists
get_case_audit_events	Returns the audit history about a specific case if it exists
get_case_event_configuration	Returns the case event publishing configuration
get_domain	Returns information about a specific domain if it exists
get_layout	Returns the details for the requested layout
get_template	Returns the details for the requested template
list_case_rules	Lists all case rules in a Cases domain
list_cases_for_contact	Lists cases for a given contact
list_domains	Lists all cases domains in the Amazon Web Services account
list_field_options	Lists all of the field options for a field identifier in the domain
list_fields	Lists all fields in a Cases domain
list_layouts	Lists all layouts in the given cases domain
list_tags_for_resource	Lists tags for a resource
list_templates	Lists all of the templates in a Cases domain
put_case_event_configuration	Adds case event publishing configuration
search_all_related_items	Searches for related items across all cases within a domain
search_cases	Searches for cases within their associated Cases domain
search_related_items	Searches for related items that are associated with a case
tag_resource	Adds tags to a resource
untag_resource	Untags a resource
update_case	If you provide a value for PerformedBy
update_case_rule	Updates a case rule
update_field	Updates the properties of an existing field
update_layout	Updates the attributes of an existing layout
update_related_item	Updates the content of a related item associated with a case
update_template	Updates the attributes of an existing template

Examples

```
## Not run:
svc <- connectcases()
svc$batch_get_case_rule(
  Foo = 123
)

## End(Not run)
```

connectcontactlens *Amazon Connect Contact Lens*

Description

- [Contact Lens actions](#)
- [Contact Lens data types](#)

Amazon Connect Contact Lens enables you to analyze conversations between customer and agents, by using speech transcription, natural language processing, and intelligent search capabilities. It performs sentiment analysis, detects issues, and enables you to automatically categorize contacts.

Amazon Connect Contact Lens provides both real-time and post-call analytics of customer-agent conversations. For more information, see [Analyze conversations using speech analytics](#) in the *Amazon Connect Administrator Guide*.

Usage

```
connectcontactlens(
    config = list(),
    credentials = list(),
    endpoint = NULL,
    region = NULL
)
```

Arguments

`config` Optional configuration of credentials, endpoint, and/or region.

- **credentials:**

- **creds:**

- * **access_key_id:** AWS access key ID
- * **secret_access_key:** AWS secret access key
- * **session_token:** AWS temporary session token

- **profile:** The name of a profile to use. If not given, then the default profile is used.

- **anonymous:** Set anonymous credentials.

- **endpoint:** The complete URL to use for the constructed client.

- **region:** The AWS Region used in instantiating the client.

- **close_connection:** Immediately close all HTTP connections.

- **timeout:** The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.

- **s3_force_path_style:** Set this to `true` to force the request to use path-style addressing, i.e. `http://s3.amazonaws.com/BUCKET/KEY`.

- **sts_regional_endpoint:** Set sts regional endpoint resolver to regional or legacy <https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html>

credentials	Optional credentials shorthand for the config parameter <ul style="list-style-type: none"> • creds: <ul style="list-style-type: none"> – access_key_id: AWS access key ID – secret_access_key: AWS secret access key – session_token: AWS temporary session token • profile: The name of a profile to use. If not given, then the default profile is used. • anonymous: Set anonymous credentials.
endpoint	Optional shorthand for complete URL to use for the constructed client.
region	Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectcontactlens(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
```

```
    region = "string"  
  )
```

Operations

[list_realtime_contact_analysis_segments](#) Provides a list of analysis segments for a real-time analysis session

Examples

```
## Not run:  
svc <- connectcontactlens()  
svc$list_realtime_contact_analysis_segments(  
  Foo = 123  
)  
  
## End(Not run)
```

connectparticipant *Amazon Connect Participant Service*

Description

- [Participant Service actions](#)
- [Participant Service data types](#)

Amazon Connect is an easy-to-use omnichannel cloud contact center service that enables companies of any size to deliver superior customer service at a lower cost. Amazon Connect communications capabilities make it easy for companies to deliver personalized interactions across communication channels, including chat.

Use the Amazon Connect Participant Service to manage participants (for example, agents, customers, and managers listening in), and to send messages and events within a chat contact. The APIs in the service enable the following: sending chat messages, attachment sharing, managing a participant's connection state and message events, and retrieving chat transcripts.

Usage

```
connectparticipant(  
  config = list(),  
  credentials = list(),  
  endpoint = NULL,  
  region = NULL  
)
```

Arguments

config	Optional configuration of credentials, endpoint, and/or region. <ul style="list-style-type: none"> • credentials: <ul style="list-style-type: none"> – creds: <ul style="list-style-type: none"> * access_key_id: AWS access key ID * secret_access_key: AWS secret access key * session_token: AWS temporary session token – profile: The name of a profile to use. If not given, then the default profile is used. – anonymous: Set anonymous credentials. • endpoint: The complete URL to use for the constructed client. • region: The AWS Region used in instantiating the client. • close_connection: Immediately close all HTTP connections. • timeout: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds. • s3_force_path_style: Set this to <code>true</code> to force the request to use path-style addressing, i.e. <code>http://s3.amazonaws.com/BUCKET/KEY</code>. • sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html
credentials	Optional credentials shorthand for the config parameter <ul style="list-style-type: none"> • creds: <ul style="list-style-type: none"> – access_key_id: AWS access key ID – secret_access_key: AWS secret access key – session_token: AWS temporary session token • profile: The name of a profile to use. If not given, then the default profile is used. • anonymous: Set anonymous credentials.
endpoint	Optional shorthand for complete URL to use for the constructed client.
region	Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectparticipant(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
```

```

        secret_access_key = "string",
        session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
),
endpoint = "string",
region = "string",
close_connection = "logical",
timeout = "numeric",
s3_force_path_style = "logical",
sts_regional_endpoint = "string"
),
credentials = list(
  creds = list(
    access_key_id = "string",
    secret_access_key = "string",
    session_token = "string"
  ),
  profile = "string",
  anonymous = "logical"
),
endpoint = "string",
region = "string"
)

```

Operations

cancel_participant_authentication	Cancels the authentication session
complete_attachment_upload	Allows you to confirm that the attachment has been uploaded using the pre-signed URL pr
create_participant_connection	Creates the participant's connection
describe_view	Retrieves the view for the specified view token
disconnect_participant	Disconnects a participant
get_attachment	Provides a pre-signed URL for download of a completed attachment
get_authentication_url	Retrieves the AuthenticationUrl for the current authentication session for the Authenticator
get_transcript	Retrieves a transcript of the session, including details about any attachments
send_event	The application/vnd
send_message	Sends a message
start_attachment_upload	Provides a pre-signed Amazon S3 URL in response for uploading the file directly to S3

Examples

```

## Not run:
svc <- connectparticipant()
svc$cancel_participant_authentication(
  Foo = 123
)

```

```
)
## End(Not run)
```

connectwisdomservice *Amazon Connect Wisdom Service*

Description

Amazon Connect Wisdom delivers agents the information they need to solve customer issues as they're actively speaking with customers. Agents can search across connected repositories from within their agent desktop to find answers quickly. Use Amazon Connect Wisdom to create an assistant and a knowledge base, for example, or manage content by uploading custom files.

Usage

```
connectwisdomservice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

`config` Optional configuration of credentials, endpoint, and/or region.

- **credentials:**

- **creds:**

- * **access_key_id:** AWS access key ID
- * **secret_access_key:** AWS secret access key
- * **session_token:** AWS temporary session token

- **profile:** The name of a profile to use. If not given, then the default profile is used.

- **anonymous:** Set anonymous credentials.

- **endpoint:** The complete URL to use for the constructed client.

- **region:** The AWS Region used in instantiating the client.

- **close_connection:** Immediately close all HTTP connections.

- **timeout:** The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.

- **s3_force_path_style:** Set this to `true` to force the request to use path-style addressing, i.e. `http://s3.amazonaws.com/BUCKET/KEY`.

- **sts_regional_endpoint:** Set sts regional endpoint resolver to regional or legacy <https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html>

credentials	Optional credentials shorthand for the config parameter <ul style="list-style-type: none"> • creds: <ul style="list-style-type: none"> – access_key_id: AWS access key ID – secret_access_key: AWS secret access key – session_token: AWS temporary session token • profile: The name of a profile to use. If not given, then the default profile is used. • anonymous: Set anonymous credentials.
endpoint	Optional shorthand for complete URL to use for the constructed client.
region	Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectwisdomservice(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
```

```

    region = "string"
)

```

Operations

create_assistant	Creates an Amazon Connect Wisdom assistant
create_assistant_association	Creates an association between an Amazon Connect Wisdom assistant and another r
create_content	Creates Wisdom content
create_knowledge_base	Creates a knowledge base
create_quick_response	Creates a Wisdom quick response
create_session	Creates a session
delete_assistant	Deletes an assistant
delete_assistant_association	Deletes an assistant association
delete_content	Deletes the content
delete_import_job	Deletes the quick response import job
delete_knowledge_base	Deletes the knowledge base
delete_quick_response	Deletes a quick response
get_assistant	Retrieves information about an assistant
get_assistant_association	Retrieves information about an assistant association
get_content	Retrieves content, including a pre-signed URL to download the content
get_content_summary	Retrieves summary information about the content
get_import_job	Retrieves the started import job
get_knowledge_base	Retrieves information about the knowledge base
get_quick_response	Retrieves the quick response
get_recommendations	Retrieves recommendations for the specified session
get_session	Retrieves information for a specified session
list_assistant_associations	Lists information about assistant associations
list_assistants	Lists information about assistants
list_contents	Lists the content
list_import_jobs	Lists information about import jobs
list_knowledge_bases	Lists the knowledge bases
list_quick_responses	Lists information about quick response
list_tags_for_resource	Lists the tags for the specified resource
notify_recommendations_received	Removes the specified recommendations from the specified assistant's queue of new
query_assistant	Performs a manual search against the specified assistant
remove_knowledge_base_template_uri	Removes a URI template from a knowledge base
search_content	Searches for content in a specified knowledge base
search_quick_responses	Searches existing Wisdom quick responses in a Wisdom knowledge base
search_sessions	Searches for sessions
start_content_upload	Get a URL to upload content to a knowledge base
start_import_job	Start an asynchronous job to import Wisdom resources from an uploaded source file
tag_resource	Adds the specified tags to the specified resource
untag_resource	Removes the specified tags from the specified resource
update_content	Updates information about the content
update_knowledge_base_template_uri	Updates the template URI of a knowledge base
update_quick_response	Updates an existing Wisdom quick response

Examples

```
## Not run:
svc <- connectwisdomservice()
svc$create_assistant(
  Foo = 123
)

## End(Not run)
```

customerprofiles

*Amazon Connect Customer Profiles***Description**

Connect Customer Customer Profiles

- [Customer Profiles actions](#)
- [Customer Profiles data types](#)

Connect Customer Customer Profiles is a unified customer profile for your contact center that has pre-built connectors powered by AppFlow that make it easy to combine customer information from third party applications, such as Salesforce (CRM), ServiceNow (ITSM), and your enterprise resource planning (ERP), with contact history from your Connect Customer contact center.

For more information about the Connect Customer Customer Profiles feature, see [Use Customer Profiles](#) in the *Connect Customer Administrator's Guide*.

Usage

```
customerprofiles(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config Optional configuration of credentials, endpoint, and/or region.

- **credentials:**
 - **creds:**
 - * **access_key_id:** AWS access key ID
 - * **secret_access_key:** AWS secret access key
 - * **session_token:** AWS temporary session token
 - **profile:** The name of a profile to use. If not given, then the default profile is used.

- **anonymous**: Set anonymous credentials.
- **endpoint**: The complete URL to use for the constructed client.
- **region**: The AWS Region used in instantiating the client.
- **close_connection**: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to `true` to force the request to use path-style addressing, i.e. `http://s3.amazonaws.com/BUCKET/KEY`.
- **sts_regional_endpoint**: Set sts regional endpoint resolver to regional or legacy <https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html>

credentials	Optional credentials shorthand for the config parameter
	<ul style="list-style-type: none"> • creds: <ul style="list-style-type: none"> – access_key_id: AWS access key ID – secret_access_key: AWS secret access key – session_token: AWS temporary session token • profile: The name of a profile to use. If not given, then the default profile is used. • anonymous: Set anonymous credentials.
endpoint	Optional shorthand for complete URL to use for the constructed client.
region	Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- customerprofiles(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
```

```

    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
  region = "string"
)

```

Operations

add_profile_key	Associates a new key value with a specific profile, such as a Contact Record Con
batch_get_calculated_attribute_for_profile	Fetch the possible attribute values given the attribute name
batch_get_profile	Get a batch of profiles
create_calculated_attribute_definition	Creates a new calculated attribute definition
create_domain	Creates a domain, which is a container for all customer data, such as customer pr
create_domain_layout	Creates the layout to view data for a specific domain
create_event_stream	Creates an event stream, which is a subscription to real-time events, such as when
create_event_trigger	Creates an event trigger, which specifies the rules when to perform action based o
create_integration_workflow	Creates an integration workflow
create_profile	Creates a standard profile
create_recommender	Creates a recommender
create_recommender_filter	Creates a recommender filter
create_recommender_schema	Creates a recommender schema
create_segment_definition	Creates a segment definition associated to the given domain
create_segment_estimate	Creates a segment estimate query
create_segment_snapshot	Triggers a job to export a segment to a specified destination
create_upload_job	Creates an Upload job to ingest data for segment imports
delete_calculated_attribute_definition	Deletes an existing calculated attribute definition
delete_domain	Deletes a specific domain and all of its customer data, such as customer profile a
delete_domain_layout	Deletes the layout used to view data for a specific domain
delete_domain_object_type	Delete a DomainObjectType for the given Domain and ObjectType name
delete_event_stream	Disables and deletes the specified event stream
delete_event_trigger	Disable and deletes the Event Trigger
delete_integration	Removes an integration from a specific domain
delete_profile	Deletes the standard customer profile and all data pertaining to the profile
delete_profile_key	Removes a searchable key from a customer profile
delete_profile_object	Removes an object associated with a profile of a given ProfileObjectType
delete_profile_object_type	Removes a ProfileObjectType from a specific domain as well as removes all the l
delete_recommender	Deletes a recommender
delete_recommender_filter	Deletes a recommender filter from a domain
delete_recommender_schema	Deletes a recommender schema from a domain

delete_segment_definition	Deletes a segment definition from the domain
delete_workflow	Deletes the specified workflow and all its corresponding resources
detect_profile_object_type	The process of detecting profile object type mapping by using given objects
get_auto_merging_preview	Tests the auto-merging settings of your Identity Resolution Job without merging
get_calculated_attribute_definition	Provides more information on a calculated attribute definition for Customer Profiles
get_calculated_attribute_for_profile	Retrieve a calculated attribute for a customer profile
get_domain	Returns information about a specific domain
get_domain_layout	Gets the layout to view data for a specific domain
get_domain_object_type	Return a DomainObjectType for the input Domain and ObjectType names
get_event_stream	Returns information about the specified event stream in a specific domain
get_event_trigger	Get a specific Event Trigger from the domain
get_identity_resolution_job	Returns information about an Identity Resolution Job in a specific domain
get_integration	Returns an integration for a domain
get_matches	Before calling this API, use CreateDomain or UpdateDomain to enable identity resolution
get_object_type_attribute_statistics	The GetObjectTypeAttributeValues API delivers statistical insights about attributes
get_profile_history_record	Returns a history record for a specific profile, for a specific domain
get_profile_object_type	Returns the object types for a specific domain
get_profile_object_type_template	Returns the template information for a specific object type
get_profile_recommendations	Fetches the recommendations for a profile in the input Customer Profiles domain
get_recommender	Retrieves a recommender
get_recommender_filter	Retrieves information about a specific recommender filter in a domain
get_recommender_schema	Retrieves information about a specific recommender schema in a domain
get_segment_definition	Gets a segment definition from the domain
get_segment_estimate	Gets the result of a segment estimate query
get_segment_membership	Determines if the given profiles are within a segment
get_segment_snapshot	Retrieve the latest status of a segment snapshot
get_similar_profiles	Returns a set of profiles that belong to the same matching group using the matching
get_upload_job	This API retrieves the details of a specific upload job
get_upload_job_path	This API retrieves the pre-signed URL and client token for uploading the file assets
get_workflow	Get details of specified workflow
get_workflow_steps	Get granular list of steps in workflow
list_account_integrations	Lists all of the integrations associated to a specific URI in the AWS account
list_calculated_attribute_definitions	Lists calculated attribute definitions for Customer Profiles
list_calculated_attributes_for_profile	Retrieve a list of calculated attributes for a customer profile
list_domain_layouts	Lists the existing layouts that can be used to view data for a specific domain
list_domain_object_types	List all DomainObjectType(s) in a Customer Profiles domain
list_domains	Returns a list of all the domains for an AWS account that have been created
list_event_streams	Returns a list of all the event streams in a specific domain
list_event_triggers	List all Event Triggers under a domain
list_identity_resolution_jobs	Lists all of the Identity Resolution Jobs in your domain
list_integrations	Lists all of the integrations in your domain
list_object_type_attributes	Fetch the possible attribute values given the attribute name
list_object_type_attribute_values	The ListObjectTypeAttributeValues API provides access to the most recent distribution
list_profile_attribute_values	Fetch the possible attribute values given the attribute name
list_profile_history_records	Returns a list of history records for a specific profile, for a specific domain
list_profile_objects	Returns a list of objects associated with a profile of a given ProfileObjectType
list_profile_object_types	Lists all of the templates available within the service
list_profile_object_type_templates	Lists all of the template information for object types

list_recommender_filters	Returns a list of recommender filters in the specified domain
list_recommender_recipes	Returns a list of available recommender recipes that can be used to create recommender
list_recommenders	Returns a list of recommenders in the specified domain
list_recommender_schemas	Returns a list of recommender schemas in the specified domain
list_rule_based_matches	Returns a set of MatchIds that belong to the given domain
list_segment_definitions	Lists all segment definitions under a domain
list_tags_for_resource	Displays the tags associated with an Amazon Connect Customer Profiles resource
list_upload_jobs	This API retrieves a list of upload jobs for the specified domain
list_workflows	Query to list all workflows
merge_profiles	Runs an AWS Lambda job that does the following:
put_domain_object_type	Create/Update a DomainObjectType in a Customer Profiles domain
put_integration	Adds an integration between the service and a third-party service, which includes
put_profile_object	Adds additional objects to customer profiles of a given ObjectType
put_profile_object_type	Defines a ProfileObjectType
search_profiles	Searches for profiles within a specific domain using one or more predefined search
start_recommender	Starts a recommender that was previously stopped
start_upload_job	This API starts the processing of an upload job to ingest profile data
stop_recommender	Stops a recommender, suspending its ability to generate recommendations
stop_upload_job	This API stops the processing of an upload job
tag_resource	Assigns one or more tags (key-value pairs) to the specified Amazon Connect Customer Profiles
untag_resource	Removes one or more tags from the specified Amazon Connect Customer Profile
update_calculated_attribute_definition	Updates an existing calculated attribute definition
update_domain	Updates the properties of a domain, including creating or selecting a dead letter c
update_domain_layout	Updates the layout used to view data for a specific domain
update_event_trigger	Update the properties of an Event Trigger
update_profile	Updates the properties of a profile
update_recommender	Updates the properties of an existing recommender, allowing you to modify its c

Examples

```
## Not run:
svc <- customerprofiles()
svc$add_profile_key(
  Foo = 123
)

## End(Not run)
```

pinpoint

Amazon Pinpoint

Description

Doc Engage API - Amazon Pinpoint API

Usage

```
pinpoint(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config	Optional configuration of credentials, endpoint, and/or region. <ul style="list-style-type: none"> • credentials: <ul style="list-style-type: none"> – creds: <ul style="list-style-type: none"> * access_key_id: AWS access key ID * secret_access_key: AWS secret access key * session_token: AWS temporary session token – profile: The name of a profile to use. If not given, then the default profile is used. – anonymous: Set anonymous credentials. • endpoint: The complete URL to use for the constructed client. • region: The AWS Region used in instantiating the client. • close_connection: Immediately close all HTTP connections. • timeout: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds. • s3_force_path_style: Set this to true to force the request to use path-style addressing, i.e. <code>http://s3.amazonaws.com/BUCKET/KEY</code>. • sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html
credentials	Optional credentials shorthand for the config parameter <ul style="list-style-type: none"> • creds: <ul style="list-style-type: none"> – access_key_id: AWS access key ID – secret_access_key: AWS secret access key – session_token: AWS temporary session token • profile: The name of a profile to use. If not given, then the default profile is used. • anonymous: Set anonymous credentials.
endpoint	Optional shorthand for complete URL to use for the constructed client.
region	Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```

svc <- pinpoint(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
  region = "string"
)

```

Operations

create_app	Creates an application
create_campaign	Creates a new campaign for an application or updates the settings of an existing campaign
create_email_template	Creates a message template for messages that are sent through the email channel
create_export_job	Creates an export job for an application
create_import_job	Creates an import job for an application
create_in_app_template	Creates a new message template for messages using the in-app message channel
create_journey	Creates a journey for an application
create_push_template	Creates a message template for messages that are sent through a push notification channel
create_recommender_configuration	Creates an Amazon Pinpoint configuration for a recommender model
create_segment	Creates a new segment for an application or updates the configuration, dimensions, and filters of an existing segment
create_sms_template	Creates a message template for messages that are sent through the SMS channel
create_voice_template	Creates a message template for messages that are sent through the voice channel
delete_adm_channel	Disables the ADM channel for an application and deletes any existing settings

<code>delete_apns_channel</code>	Disables the APNs channel for an application and deletes any existing settings
<code>delete_apns_sandbox_channel</code>	Disables the APNs sandbox channel for an application and deletes any existing settings
<code>delete_apns_voip_channel</code>	Disables the APNs VoIP channel for an application and deletes any existing settings
<code>delete_apns_voip_sandbox_channel</code>	Disables the APNs VoIP sandbox channel for an application and deletes any existing settings
<code>delete_app</code>	Deletes an application
<code>delete_baidu_channel</code>	Disables the Baidu channel for an application and deletes any existing settings
<code>delete_campaign</code>	Deletes a campaign from an application
<code>delete_email_channel</code>	Disables the email channel for an application and deletes any existing settings
<code>delete_email_template</code>	Deletes a message template for messages that were sent through the email channel
<code>delete_endpoint</code>	Deletes an endpoint from an application
<code>delete_event_stream</code>	Deletes the event stream for an application
<code>delete_gcm_channel</code>	Disables the GCM channel for an application and deletes any existing settings
<code>delete_in_app_template</code>	Deletes a message template for messages sent using the in-app message channel
<code>delete_journey</code>	Deletes a journey from an application
<code>delete_push_template</code>	Deletes a message template for messages that were sent through a push notification
<code>delete_recommender_configuration</code>	Deletes an Amazon Pinpoint configuration for a recommender model
<code>delete_segment</code>	Deletes a segment from an application
<code>delete_sms_channel</code>	Disables the SMS channel for an application and deletes any existing settings
<code>delete_sms_template</code>	Deletes a message template for messages that were sent through the SMS channel
<code>delete_user_endpoints</code>	Deletes all the endpoints that are associated with a specific user ID
<code>delete_voice_channel</code>	Disables the voice channel for an application and deletes any existing settings
<code>delete_voice_template</code>	Deletes a message template for messages that were sent through the voice channel
<code>get_adm_channel</code>	Retrieves information about the status and settings of the ADM channel for an application
<code>get_apns_channel</code>	Retrieves information about the status and settings of the APNs channel for an application
<code>get_apns_sandbox_channel</code>	Retrieves information about the status and settings of the APNs sandbox channel for an application
<code>get_apns_voip_channel</code>	Retrieves information about the status and settings of the APNs VoIP channel for an application
<code>get_apns_voip_sandbox_channel</code>	Retrieves information about the status and settings of the APNs VoIP sandbox channel for an application
<code>get_app</code>	Retrieves information about an application
<code>get_application_date_range_kpi</code>	Retrieves (queries) pre-aggregated data for a standard metric that applies to an application
<code>get_application_settings</code>	Retrieves information about the settings for an application
<code>get_apps</code>	Retrieves information about all the applications that are associated with your account
<code>get_baidu_channel</code>	Retrieves information about the status and settings of the Baidu channel for an application
<code>get_campaign</code>	Retrieves information about the status, configuration, and other settings for a campaign
<code>get_campaign_activities</code>	Retrieves information about all the activities for a campaign
<code>get_campaign_date_range_kpi</code>	Retrieves (queries) pre-aggregated data for a standard metric that applies to a campaign
<code>get_campaigns</code>	Retrieves information about the status, configuration, and other settings for all campaigns
<code>get_campaign_version</code>	Retrieves information about the status, configuration, and other settings for a specific campaign version
<code>get_campaign_versions</code>	Retrieves information about the status, configuration, and other settings for all campaign versions
<code>get_channels</code>	Retrieves information about the history and status of each channel for an application
<code>get_email_channel</code>	Retrieves information about the status and settings of the email channel for an application
<code>get_email_template</code>	Retrieves the content and settings of a message template for messages that are sent through the email channel
<code>get_endpoint</code>	Retrieves information about the settings and attributes of a specific endpoint for an application
<code>get_event_stream</code>	Retrieves information about the event stream settings for an application
<code>get_export_job</code>	Retrieves information about the status and settings of a specific export job for an application
<code>get_export_jobs</code>	Retrieves information about the status and settings of all the export jobs for an application
<code>get_gcm_channel</code>	Retrieves information about the status and settings of the GCM channel for an application
<code>get_import_job</code>	Retrieves information about the status and settings of a specific import job for an application
<code>get_import_jobs</code>	Retrieves information about the status and settings of all the import jobs for an application

<code>get_in_app_messages</code>	Retrieves the in-app messages targeted for the provided endpoint ID
<code>get_in_app_template</code>	Retrieves the content and settings of a message template for messages sent through the endpoint
<code>get_journey</code>	Retrieves information about the status, configuration, and other settings for a journey
<code>get_journey_date_range_kpi</code>	Retrieves (queries) pre-aggregated data for a standard engagement metric that applies to a journey
<code>get_journey_execution_activity_metrics</code>	Retrieves (queries) pre-aggregated data for a standard execution metric that applies to a journey
<code>get_journey_execution_metrics</code>	Retrieves (queries) pre-aggregated data for a standard execution metric that applies to a journey
<code>get_journey_run_execution_activity_metrics</code>	Retrieves (queries) pre-aggregated data for a standard run execution metric that applies to a journey
<code>get_journey_run_execution_metrics</code>	Retrieves (queries) pre-aggregated data for a standard run execution metric that applies to a journey
<code>get_journey_runs</code>	Provides information about the runs of a journey
<code>get_push_template</code>	Retrieves the content and settings of a message template for messages that are sent through the push channel
<code>get_recommender_configuration</code>	Retrieves information about an Amazon Pinpoint configuration for a recommender model
<code>get_recommender_configurations</code>	Retrieves information about all the recommender model configurations that are associated with an application
<code>get_segment</code>	Retrieves information about the configuration, dimension, and other settings for a segment
<code>get_segment_export_jobs</code>	Retrieves information about the status and settings of the export jobs for a segment
<code>get_segment_import_jobs</code>	Retrieves information about the status and settings of the import jobs for a segment
<code>get_segments</code>	Retrieves information about the configuration, dimension, and other settings for all segments
<code>get_segment_version</code>	Retrieves information about the configuration, dimension, and other settings for a specific version of a segment
<code>get_segment_versions</code>	Retrieves information about the configuration, dimension, and other settings for all versions of a segment
<code>get_sms_channel</code>	Retrieves information about the status and settings of the SMS channel for an application
<code>get_sms_template</code>	Retrieves the content and settings of a message template for messages that are sent through the SMS channel
<code>get_user_endpoints</code>	Retrieves information about all the endpoints that are associated with a specific application
<code>get_voice_channel</code>	Retrieves information about the status and settings of the voice channel for an application
<code>get_voice_template</code>	Retrieves the content and settings of a message template for messages that are sent through the voice channel
<code>list_journeys</code>	Retrieves information about the status, configuration, and other settings for all journeys
<code>list_tags_for_resource</code>	Retrieves all the tags (keys and values) that are associated with an application, campaign, message, or segment
<code>list_templates</code>	Retrieves information about all the message templates that are associated with an application
<code>list_template_versions</code>	Retrieves information about all the versions of a specific message template
<code>phone_number_validate</code>	Retrieves information about a phone number
<code>put_events</code>	Creates a new event to record for endpoints, or creates or updates endpoint data
<code>put_event_stream</code>	Creates a new event stream for an application or updates the settings of an existing event stream
<code>remove_attributes</code>	Removes one or more custom attributes, of the same attribute type, from the application
<code>send_messages</code>	Creates and sends a direct message
<code>send_otp_message</code>	Send an OTP message
<code>send_users_messages</code>	Creates and sends a message to a list of users
<code>tag_resource</code>	Adds one or more tags (keys and values) to an application, campaign, message, or segment
<code>untag_resource</code>	Removes one or more tags (keys and values) from an application, campaign, message, or segment
<code>update_adm_channel</code>	Enables the ADM channel for an application or updates the status and settings
<code>update_apns_channel</code>	Enables the APNs channel for an application or updates the status and settings
<code>update_apns_sandbox_channel</code>	Enables the APNs sandbox channel for an application or updates the status and settings
<code>update_apns_woip_channel</code>	Enables the APNs VoIP channel for an application or updates the status and settings
<code>update_apns_woip_sandbox_channel</code>	Enables the APNs VoIP sandbox channel for an application or updates the status and settings
<code>update_application_settings</code>	Updates the settings for an application
<code>update_baidu_channel</code>	Enables the Baidu channel for an application or updates the status and settings
<code>update_campaign</code>	Updates the configuration and other settings for a campaign
<code>update_email_channel</code>	Enables the email channel for an application or updates the status and settings
<code>update_email_template</code>	Updates an existing message template for messages that are sent through the email channel
<code>update_endpoint</code>	Creates a new endpoint for an application or updates the settings and attributes
<code>update_endpoints_batch</code>	Creates a new batch of endpoints for an application or updates the settings and attributes

update_gcm_channel	Enables the GCM channel for an application or updates the status and settings
update_in_app_template	Updates an existing message template for messages sent through the in-app me
update_journey	Updates the configuration and other settings for a journey
update_journey_state	Cancels (stops) an active journey
update_push_template	Updates an existing message template for messages that are sent through a pus
update_recommender_configuration	Updates an Amazon Pinpoint configuration for a recommender model
update_segment	Creates a new segment for an application or updates the configuration, dimensi
update_sms_channel	Enables the SMS channel for an application or updates the status and settings o
update_sms_template	Updates an existing message template for messages that are sent through the S
update_template_active_version	Changes the status of a specific version of a message template to active
update_voice_channel	Enables the voice channel for an application or updates the status and settings
update_voice_template	Updates an existing message template for messages that are sent through the v
verify_otp_message	Verify an OTP

Examples

```
## Not run:
svc <- pinpoint()
svc$create_app(
  Foo = 123
)

## End(Not run)
```

pinpointemail

Amazon Pinpoint Email Service

Description

Welcome to the *Amazon Pinpoint Email API Reference*. This guide provides information about the Amazon Pinpoint Email API (version 1.0), including supported operations, data types, parameters, and schemas.

Amazon Pinpoint is an AWS service that you can use to engage with your customers across multiple messaging channels. You can use Amazon Pinpoint to send email, SMS text messages, voice messages, and push notifications. The Amazon Pinpoint Email API provides programmatic access to options that are unique to the email channel and supplement the options provided by the Amazon Pinpoint API.

If you're new to Amazon Pinpoint, you might find it helpful to also review the **Amazon Pinpoint Developer Guide**. The *Amazon Pinpoint Developer Guide* provides tutorials, code samples, and procedures that demonstrate how to use Amazon Pinpoint features programmatically and how to integrate Amazon Pinpoint functionality into mobile apps and other types of applications. The guide also provides information about key topics such as Amazon Pinpoint integration with other AWS services and the limits that apply to using the service.

The Amazon Pinpoint Email API is available in several AWS Regions and it provides an endpoint for each of these Regions. For a list of all the Regions and endpoints where the API is currently available, see [AWS Service Endpoints](#) in the *Amazon Web Services General Reference*. To learn more about AWS Regions, see [Managing AWS Regions](#) in the *Amazon Web Services General Reference*.

In each Region, AWS maintains multiple Availability Zones. These Availability Zones are physically isolated from each other, but are united by private, low-latency, high-throughput, and highly redundant network connections. These Availability Zones enable us to provide very high levels of availability and redundancy, while also minimizing latency. To learn more about the number of Availability Zones that are available in each Region, see [AWS Global Infrastructure](#).

Usage

```
pinpointemail(
    config = list(),
    credentials = list(),
    endpoint = NULL,
    region = NULL
)
```

Arguments

`config` Optional configuration of credentials, endpoint, and/or region.

- **credentials:**

- **creds:**

- * **access_key_id:** AWS access key ID
- * **secret_access_key:** AWS secret access key
- * **session_token:** AWS temporary session token

- **profile:** The name of a profile to use. If not given, then the default profile is used.

- **anonymous:** Set anonymous credentials.

- **endpoint:** The complete URL to use for the constructed client.

- **region:** The AWS Region used in instantiating the client.

- **close_connection:** Immediately close all HTTP connections.

- **timeout:** The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.

- **s3_force_path_style:** Set this to `true` to force the request to use path-style addressing, i.e. `http://s3.amazonaws.com/BUCKET/KEY`.

- **sts_regional_endpoint:** Set sts regional endpoint resolver to regional or legacy <https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html>

`credentials` Optional credentials shorthand for the `config` parameter

- **creds:**

- **access_key_id:** AWS access key ID
- **secret_access_key:** AWS secret access key

- **session_token**: AWS temporary session token
 - **profile**: The name of a profile to use. If not given, then the default profile is used.
 - **anonymous**: Set anonymous credentials.
- endpoint Optional shorthand for complete URL to use for the constructed client.
- region Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- pinpointemail(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
  region = "string"
)
```

Operations

<code>create_configuration_set</code>	Create a configuration set
<code>create_configuration_set_event_destination</code>	Create an event destination
<code>create_dedicated_ip_pool</code>	Create a new pool of dedicated IP addresses
<code>create_deliverability_test_report</code>	Create a new predictive inbox placement test
<code>create_email_identity</code>	Verifies an email identity for use with Amazon Pinpoint
<code>delete_configuration_set</code>	Delete an existing configuration set
<code>delete_configuration_set_event_destination</code>	Delete an event destination
<code>delete_dedicated_ip_pool</code>	Delete a dedicated IP pool
<code>delete_email_identity</code>	Deletes an email identity that you previously verified for use with Amazon Pinpoint
<code>get_account</code>	Obtain information about the email-sending status and capabilities of your Amazon Pinpoint account
<code>get_blacklist_reports</code>	Retrieve a list of the blacklists that your dedicated IP addresses appear on
<code>get_configuration_set</code>	Get information about an existing configuration set, including the dedicated IP addresses
<code>get_configuration_set_event_destinations</code>	Retrieve a list of event destinations that are associated with a configuration set
<code>get_dedicated_ip</code>	Get information about a dedicated IP address, including the name of the dedicated IP pool
<code>get_dedicated_ips</code>	List the dedicated IP addresses that are associated with your Amazon Pinpoint account
<code>get_deliverability_dashboard_options</code>	Retrieve information about the status of the Deliverability dashboard for your Amazon Pinpoint account
<code>get_deliverability_test_report</code>	Retrieve the results of a predictive inbox placement test
<code>get_domain_deliverability_campaign</code>	Retrieve all the deliverability data for a specific campaign
<code>get_domain_statistics_report</code>	Retrieve inbox placement and engagement rates for the domains that you use with your Amazon Pinpoint account
<code>get_email_identity</code>	Provides information about a specific identity associated with your Amazon Pinpoint account
<code>list_configuration_sets</code>	List all of the configuration sets associated with your Amazon Pinpoint account
<code>list_dedicated_ip_pools</code>	List all of the dedicated IP pools that exist in your Amazon Pinpoint account
<code>list_deliverability_test_reports</code>	Show a list of the predictive inbox placement tests that you've performed, regardless of their status
<code>list_domain_deliverability_campaigns</code>	Retrieve deliverability data for all the campaigns that used a specific domain
<code>list_email_identities</code>	Returns a list of all of the email identities that are associated with your Amazon Pinpoint account
<code>list_tags_for_resource</code>	Retrieve a list of the tags (keys and values) that are associated with a specified resource
<code>put_account_dedicated_ip_warmup_attributes</code>	Enable or disable the automatic warm-up feature for dedicated IP addresses
<code>put_account_sending_attributes</code>	Enable or disable the ability of your account to send email
<code>put_configuration_set_delivery_options</code>	Associate a configuration set with a dedicated IP pool
<code>put_configuration_set_reputation_options</code>	Enable or disable collection of reputation metrics for emails that you send using a configuration set
<code>put_configuration_set_sending_options</code>	Enable or disable email sending for messages that use a particular configuration set
<code>put_configuration_set_tracking_options</code>	Specify a custom domain to use for open and click tracking elements in email messages
<code>put_dedicated_ip_in_pool</code>	Move a dedicated IP address to an existing dedicated IP pool
<code>put_dedicated_ip_warmup_attributes</code>	Put dedicated ip warmup attributes
<code>put_deliverability_dashboard_option</code>	Enable or disable the Deliverability dashboard for your Amazon Pinpoint account
<code>put_email_identity_dkim_attributes</code>	Used to enable or disable DKIM authentication for an email identity
<code>put_email_identity_feedback_attributes</code>	Used to enable or disable feedback forwarding for an identity
<code>put_email_identity_mail_from_attributes</code>	Used to enable or disable the custom Mail-From domain configuration for an identity
<code>send_email</code>	Sends an email message
<code>tag_resource</code>	Add one or more tags (keys and values) to a specified resource
<code>untag_resource</code>	Remove one or more tags (keys and values) from a specified resource
<code>update_configuration_set_event_destination</code>	Update the configuration of an event destination for a configuration set

Examples

```
## Not run:
svc <- pinpointemail()
```

```

svc$create_configuration_set(
  Foo = 123
)

## End(Not run)

```

pinpointSMSvoice *Amazon Pinpoint SMS and Voice Service*

Description

Pinpoint SMS and Voice Messaging public facing APIs

Usage

```

pinpointSMSvoice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)

```

Arguments

`config` Optional configuration of credentials, endpoint, and/or region.

- **credentials:**

- **creds:**

- * **access_key_id:** AWS access key ID
- * **secret_access_key:** AWS secret access key
- * **session_token:** AWS temporary session token

- **profile:** The name of a profile to use. If not given, then the default profile is used.

- **anonymous:** Set anonymous credentials.

- **endpoint:** The complete URL to use for the constructed client.

- **region:** The AWS Region used in instantiating the client.

- **close_connection:** Immediately close all HTTP connections.

- **timeout:** The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.

- **s3_force_path_style:** Set this to `true` to force the request to use path-style addressing, i.e. `http://s3.amazonaws.com/BUCKET/KEY`.

- **sts_regional_endpoint:** Set sts regional endpoint resolver to regional or legacy <https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html>

`credentials` Optional credentials shorthand for the `config` parameter

- **creds:**
 - **access_key_id:** AWS access key ID
 - **secret_access_key:** AWS secret access key
 - **session_token:** AWS temporary session token
 - **profile:** The name of a profile to use. If not given, then the default profile is used.
 - **anonymous:** Set anonymous credentials.
- endpoint Optional shorthand for complete URL to use for the constructed client.
- region Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- pinpointSMSvoice(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
  region = "string"
)
```

Operations

create_configuration_set	Create a new configuration set
create_configuration_set_event_destination	Create a new event destination in a configuration set
delete_configuration_set	Deletes an existing configuration set
delete_configuration_set_event_destination	Deletes an event destination in a configuration set
get_configuration_set_event_destinations	Obtain information about an event destination, including the types of events it r
list_configuration_sets	List all of the configuration sets associated with your Amazon Pinpoint account
send_voice_message	Create a new voice message and send it to a recipient's phone number
update_configuration_set_event_destination	Update an event destination in a configuration set

Examples

```
## Not run:
svc <- pinpointSMSvoice()
svc$create_configuration_set(
  Foo = 123
)

## End(Not run)
```

pinpointSMSvoicev2 *Amazon Pinpoint SMS Voice V2*

Description

Welcome to the *End User Messaging SMS, version 2 API Reference*. This guide provides information about End User Messaging SMS, version 2 API resources, including supported HTTP methods, parameters, and schemas.

Amazon Pinpoint is an Amazon Web Services service that you can use to engage with your recipients across multiple messaging channels. The End User Messaging SMS, version 2 API provides programmatic access to options that are unique to the SMS and voice channels. End User Messaging SMS, version 2 resources such as phone numbers, sender IDs, and opt-out lists can be used by the Amazon Pinpoint API.

If you're new to End User Messaging SMS, it's also helpful to review the [End User Messaging SMS User Guide](#), where you'll find tutorials, code samples, and procedures that demonstrate how to use End User Messaging SMS features programmatically and how to integrate functionality into mobile apps and other types of applications. The guide also provides key information, such as End User Messaging SMS integration with other Amazon Web Services services, and the quotas that apply to use of the service.

Regional availability

The *End User Messaging SMS version 2 API Reference* is available in several Amazon Web Services Regions and it provides an endpoint for each of these Regions. For a list of all the Regions and

endpoints where the API is currently available, see Amazon Web Services Service Endpoints and [Amazon Pinpoint endpoints and quotas](#) in the Amazon Web Services General Reference. To learn more about Amazon Web Services Regions, see [Managing Amazon Web Services Regions](#) in the Amazon Web Services General Reference.

In each Region, Amazon Web Services maintains multiple Availability Zones. These Availability Zones are physically isolated from each other, but are united by private, low-latency, high-throughput, and highly redundant network connections. These Availability Zones enable us to provide very high levels of availability and redundancy, while also minimizing latency. To learn more about the number of Availability Zones that are available in each Region, see [Amazon Web Services Global Infrastructure](#).

Usage

```
pinpointSMSvoicev2(
    config = list(),
    credentials = list(),
    endpoint = NULL,
    region = NULL
)
```

Arguments

`config` Optional configuration of credentials, endpoint, and/or region.

- **credentials:**

- **creds:**

- * **access_key_id:** AWS access key ID
- * **secret_access_key:** AWS secret access key
- * **session_token:** AWS temporary session token

- **profile:** The name of a profile to use. If not given, then the default profile is used.

- **anonymous:** Set anonymous credentials.

- **endpoint:** The complete URL to use for the constructed client.

- **region:** The AWS Region used in instantiating the client.

- **close_connection:** Immediately close all HTTP connections.

- **timeout:** The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.

- **s3_force_path_style:** Set this to `true` to force the request to use path-style addressing, i.e. `http://s3.amazonaws.com/BUCKET/KEY`.

- **sts_regional_endpoint:** Set sts regional endpoint resolver to regional or legacy <https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html>

`credentials` Optional credentials shorthand for the `config` parameter

- **creds:**

- **access_key_id:** AWS access key ID
- **secret_access_key:** AWS secret access key

- **session_token**: AWS temporary session token
 - **profile**: The name of a profile to use. If not given, then the default profile is used.
 - **anonymous**: Set anonymous credentials.
- endpoint Optional shorthand for complete URL to use for the constructed client.
- region Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- pinpointSMSvoicev2(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
  region = "string"
)
```

Operations

associate_origination_identity	Associates the specified origination identity with a pool
associate_protect_configuration	Associate a protect configuration with a configuration set
carrier_lookup	Returns information about a destination phone number, including v
create_configuration_set	Creates a new configuration set
create_event_destination	Creates a new event destination in a configuration set
create_notify_configuration	Creates a new notify configuration for managed messaging
create_opt_out_list	Creates a new opt-out list
create_pool	Creates a new pool and associates the specified origination identity
create_protect_configuration	Create a new protect configuration
create_rcs_agent	Creates a new RCS agent for sending rich messages through the RC
create_registration	Creates a new registration based on the RegistrationType field
create_registration_association	Associate the registration with an origination identity such as a pho
create_registration_attachment	Create a new registration attachment to use for uploading a file or a
create_registration_version	Create a new version of the registration and increase the VersionNu
create_verified_destination_number	You can only send messages to verified destination numbers when
delete_account_default_protect_configuration	Removes the current account default protect configuration
delete_configuration_set	Deletes an existing configuration set
delete_default_message_type	Deletes an existing default message type on a configuration set
delete_default_sender_id	Deletes an existing default sender ID on a configuration set
delete_event_destination	Deletes an existing event destination
delete_keyword	Deletes an existing keyword from an origination phone number or p
delete_media_message_spend_limit_override	Deletes an account-level monthly spending limit override for sendi
delete_notify_configuration	Deletes an existing notify configuration
delete_notify_message_spend_limit_override	Deletes an account-level monthly spending limit override for sendi
delete_opted_out_number	Deletes an existing opted out destination phone number from the sp
delete_opt_out_list	Deletes an existing opt-out list
delete_pool	Deletes an existing pool
delete_protect_configuration	Permanently delete the protect configuration
delete_protect_configuration_rule_set_number_override	Permanently delete the protect configuration rule set number overri
delete_rcs_agent	Deletes an existing RCS agent
delete_registration	Permanently delete an existing registration from your account
delete_registration_attachment	Permanently delete the specified registration attachment
delete_registration_field_value	Delete the value in a registration form field
delete_resource_policy	Deletes the resource-based policy document attached to the End Us
delete_text_message_spend_limit_override	Deletes an account-level monthly spending limit override for sendi
delete_verified_destination_number	Delete a verified destination phone number
delete_voice_message_spend_limit_override	Deletes an account level monthly spend limit override for sending v
describe_account_attributes	Describes attributes of your Amazon Web Services account
describe_account_limits	Describes the current End User Messaging SMS SMS Voice V2 res
describe_configuration_sets	Describes the specified configuration sets or all in your account
describe_keywords	Describes the specified keywords or all keywords on your originati
describe_notify_configurations	Describes the specified notify configurations or all notify configura
describe_notify_templates	Describes the specified notify templates or all notify templates in y
describe_opted_out_numbers	Describes the specified opted out destination numbers or all opted o
describe_opt_out_lists	Describes the specified opt-out list or all opt-out lists in your accou
describe_phone_numbers	Describes the specified origination phone number, or all the phone
describe_pools	Retrieves the specified pools or all pools associated with your Ama
describe_protect_configurations	Retrieves the protect configurations that match any of filters

describe_rcs_agent_country_launch_status	Retrieves the per-country launch status of an RCS agent, including
describe_rcs_agents	Retrieves the specified RCS agents or all RCS agents associated with
describe_registration_attachments	Retrieves the specified registration attachments or all registration at
describe_registration_field_definitions	Retrieves the specified registration type field definitions
describe_registration_field_values	Retrieves the specified registration field values
describe_registrations	Retrieves the specified registrations
describe_registration_section_definitions	Retrieves the specified registration section definitions
describe_registration_type_definitions	Retrieves the specified registration type definitions
describe_registration_versions	Retrieves the specified registration version
describe_sender_ids	Describes the specified SenderIds or all SenderIds associated with
describe_spend_limits	Describes the current monthly spend limits for sending voice and t
describe_verified_destination_numbers	Retrieves the specified verified destination numbers
disassociate_origination_identity	Removes the specified origination identity from an existing pool
disassociate_protect_configuration	Disassociate a protect configuration from a configuration set
discard_registration_version	Discard the current version of the registration
get_protect_configuration_country_rule_set	Retrieve the CountryRuleSet for the specified NumberCapability fr
get_resource_policy	Retrieves the JSON text of the resource-based policy document atta
list_notify_countries	Lists countries that support notify messaging
list_pool_origination_identities	Lists all associated origination identities in your pool
list_protect_configuration_rule_set_number_overrides	Retrieve all of the protect configuration rule set number overrides t
list_registration_associations	Retrieve all of the origination identities that are associated with a r
list_tags_for_resource	List all tags associated with a resource
put_keyword	Creates or updates a keyword configuration on an origination phone
put_message_feedback	Set the MessageFeedbackStatus as RECEIVED or FAILED for the
put_opted_out_number	Creates an opted out destination phone number in the opt-out list
put_protect_configuration_rule_set_number_override	Create or update a phone number rule override and associate it with
put_registration_field_value	Creates or updates a field value for a registration
put_resource_policy	Attaches a resource-based policy to a End User Messaging SMS re
release_phone_number	Releases an existing origination phone number in your account
release_sender_id	Releases an existing sender ID in your account
request_phone_number	Request an origination phone number for use in your account
request_sender_id	Request a new sender ID that doesn't require registration
send_destination_number_verification_code	Before you can send test messages to a verified destination phone n
send_media_message	Creates a new multimedia message (MMS) and sends it to a recipie
send_notify_text_message	Sends a templated text message through a notify configuration to a
send_notify_voice_message	Sends a templated voice message through a notify configuration to
send_text_message	Creates a new text message and sends it to a recipient's phone num
send_voice_message	Allows you to send a request that sends a voice message
set_account_default_protect_configuration	Set a protect configuration as your account default
set_default_message_feedback_enabled	Sets a configuration set's default for message feedback
set_default_message_type	Sets the default message type on a configuration set
set_default_sender_id	Sets default sender ID on a configuration set
set_media_message_spend_limit_override	Sets an account level monthly spend limit override for sending MM
set_notify_message_spend_limit_override	Sets an account level monthly spend limit override for sending noti
set_text_message_spend_limit_override	Sets an account level monthly spend limit override for sending text
set_voice_message_spend_limit_override	Sets an account level monthly spend limit override for sending voi
submit_registration_version	Submit the specified registration for review and approval
tag_resource	Adds or overwrites only the specified tags for the specified resourc

untag_resource	Removes the association of the specified tags from a resource
update_event_destination	Updates an existing event destination in a configuration set
update_notify_configuration	Updates an existing notify configuration
update_phone_number	Updates the configuration of an existing origination phone number
update_pool	Updates the configuration of an existing pool
update_protect_configuration	Update the setting for an existing protect configuration
update_protect_configuration_country_rule_set	Update a country rule set to ALLOW, BLOCK, MONITOR, or FILE
update_rcs_agent	Updates the configuration of an existing RCS agent
update_sender_id	Updates the configuration of an existing sender ID
verify_destination_number	Use the verification code that was received by the verified destination

Examples

```
## Not run:
svc <- pinpointSMSvoiceV2()
svc$associate_origination_identity(
  Foo = 123
)

## End(Not run)
```

ses

Amazon Simple Email Service

Description

This document contains reference information for the [Amazon Simple Email Service](#) (Amazon SES) API, version 2010-12-01. This document is best used in conjunction with the [Amazon SES Developer Guide](#).

For a list of Amazon SES endpoints to use in service requests, see [Regions and Amazon SES](#) in the [Amazon SES Developer Guide](#).

This documentation contains reference information related to the following:

- [Amazon SES API Actions](#)
- [Amazon SES API Data Types](#)
- [Common Parameters](#)
- [Common Errors](#)

Usage

```
ses(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config	Optional configuration of credentials, endpoint, and/or region. <ul style="list-style-type: none"> • credentials: <ul style="list-style-type: none"> – creds: <ul style="list-style-type: none"> * access_key_id: AWS access key ID * secret_access_key: AWS secret access key * session_token: AWS temporary session token – profile: The name of a profile to use. If not given, then the default profile is used. – anonymous: Set anonymous credentials. • endpoint: The complete URL to use for the constructed client. • region: The AWS Region used in instantiating the client. • close_connection: Immediately close all HTTP connections. • timeout: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds. • s3_force_path_style: Set this to <code>true</code> to force the request to use path-style addressing, i.e. <code>http://s3.amazonaws.com/BUCKET/KEY</code>. • sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html
credentials	Optional credentials shorthand for the config parameter <ul style="list-style-type: none"> • creds: <ul style="list-style-type: none"> – access_key_id: AWS access key ID – secret_access_key: AWS secret access key – session_token: AWS temporary session token • profile: The name of a profile to use. If not given, then the default profile is used. • anonymous: Set anonymous credentials.
endpoint	Optional shorthand for complete URL to use for the constructed client.
region	Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- ses(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
```

```

        secret_access_key = "string",
        session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
),
endpoint = "string",
region = "string",
close_connection = "logical",
timeout = "numeric",
s3_force_path_style = "logical",
sts_regional_endpoint = "string"
),
credentials = list(
  creds = list(
    access_key_id = "string",
    secret_access_key = "string",
    session_token = "string"
  ),
  profile = "string",
  anonymous = "logical"
),
endpoint = "string",
region = "string"
)

```

Operations

clone_receipt_rule_set	Creates a receipt rule set by cloning an existing one
create_configuration_set	Creates a configuration set
create_configuration_set_event_destination	Creates a configuration set event destination
create_configuration_set_tracking_options	Creates an association between a configuration set and a custom domain
create_custom_verification_email_template	Creates a new custom verification email template
create_receipt_filter	Creates a new IP address filter
create_receipt_rule	Creates a receipt rule
create_receipt_rule_set	Creates an empty receipt rule set
create_template	Creates an email template
delete_configuration_set	Deletes a configuration set
delete_configuration_set_event_destination	Deletes a configuration set event destination
delete_configuration_set_tracking_options	Deletes an association between a configuration set and a custom domain
delete_custom_verification_email_template	Deletes an existing custom verification email template
delete_identity	Deletes the specified identity (an email address or a domain) from the configuration set
delete_identity_policy	Deletes the specified sending authorization policy for the given identity
delete_receipt_filter	Deletes the specified IP address filter
delete_receipt_rule	Deletes the specified receipt rule
delete_receipt_rule_set	Deletes the specified receipt rule set and all of the receipt rules it contains
delete_template	Deletes an email template
delete_verified_email_address	Deprecated

<code>describe_active_receipt_rule_set</code>	Returns the metadata and receipt rules for the receipt rule set that is c
<code>describe_configuration_set</code>	Returns the details of the specified configuration set
<code>describe_receipt_rule</code>	Returns the details of the specified receipt rule
<code>describe_receipt_rule_set</code>	Returns the details of the specified receipt rule set
<code>get_account_sending_enabled</code>	Returns the email sending status of the Amazon SES account for the
<code>get_custom_verification_email_template</code>	Returns the custom email verification template for the template name
<code>get_identity_dkim_attributes</code>	Returns the current status of Easy DKIM signing for an entity
<code>get_identity_mail_from_domain_attributes</code>	Returns the custom MAIL FROM attributes for a list of identities (en
<code>get_identity_notification_attributes</code>	Given a list of verified identities (email addresses and/or domains), re
<code>get_identity_policies</code>	Returns the requested sending authorization policies for the given ide
<code>get_identity_verification_attributes</code>	Given a list of identities (email addresses and/or domains), returns th
<code>get_send_quota</code>	Provides the sending limits for the Amazon SES account
<code>get_send_statistics</code>	Provides sending statistics for the current Amazon Web Services Reg
<code>get_template</code>	Displays the template object (which includes the Subject line, HTML
<code>list_configuration_sets</code>	Provides a list of the configuration sets associated with your Amazon
<code>list_custom_verification_email_templates</code>	Lists the existing custom verification email templates for your account
<code>list_identities</code>	Returns a list containing all of the identities (email addresses and dor
<code>list_identity_policies</code>	Returns a list of sending authorization policies that are attached to th
<code>list_receipt_filters</code>	Lists the IP address filters associated with your Amazon Web Service
<code>list_receipt_rule_sets</code>	Lists the receipt rule sets that exist under your Amazon Web Services
<code>list_templates</code>	Lists the email templates present in your Amazon SES account in the
<code>list_verified_email_addresses</code>	Deprecated
<code>put_configuration_set_delivery_options</code>	Adds or updates the delivery options for a configuration set
<code>put_identity_policy</code>	Adds or updates a sending authorization policy for the specified ident
<code>reorder_receipt_rule_set</code>	Reorders the receipt rules within a receipt rule set
<code>send_bounce</code>	Generates and sends a bounce message to the sender of an email you
<code>send_bulk_templated_email</code>	Composes an email message to multiple destinations
<code>send_custom_verification_email</code>	Adds an email address to the list of identities for your Amazon SES a
<code>send_email</code>	Composes an email message and immediately queues it for sending
<code>send_raw_email</code>	Composes an email message and immediately queues it for sending
<code>send_templated_email</code>	Composes an email message using an email template and immediately
<code>set_active_receipt_rule_set</code>	Sets the specified receipt rule set as the active receipt rule set
<code>set_identity_dkim_enabled</code>	Enables or disables Easy DKIM signing of email sent from an identit
<code>set_identity_feedback_forwarding_enabled</code>	Given an identity (an email address or a domain), enables or disables
<code>set_identity_headers_in_notifications_enabled</code>	Given an identity (an email address or a domain), sets whether Amaz
<code>set_identity_mail_from_domain</code>	Enables or disables the custom MAIL FROM domain setup for a veri
<code>set_identity_notification_topic</code>	Sets an Amazon Simple Notification Service (Amazon SNS) topic to
<code>set_receipt_rule_position</code>	Sets the position of the specified receipt rule in the receipt rule set
<code>test_render_template</code>	Creates a preview of the MIME content of an email when provided w
<code>update_account_sending_enabled</code>	Enables or disables email sending across your entire Amazon SES ac
<code>update_configuration_set_event_destination</code>	Updates the event destination of a configuration set
<code>update_configuration_set_reputation_metrics_enabled</code>	Enables or disables the publishing of reputation metrics for emails se
<code>update_configuration_set_sending_enabled</code>	Enables or disables email sending for messages sent using a specific
<code>update_configuration_set_tracking_options</code>	Modifies an association between a configuration set and a custom dor
<code>update_custom_verification_email_template</code>	Updates an existing custom verification email template
<code>update_receipt_rule</code>	Updates a receipt rule
<code>update_template</code>	Updates an email template
<code>verify_domain_dkim</code>	Returns a set of DKIM tokens for a domain identity

[verify_domain_identity](#)
[verify_email_address](#)
[verify_email_identity](#)

Adds a domain to the list of identities for your Amazon SES account
 Deprecated
 Adds an email address to the list of identities for your Amazon SES a

Examples

```

## Not run:
svc <- ses()
# The following example creates a receipt rule set by cloning an existing
# one:
svc$clone_receipt_rule_set(
  OriginalRuleSetName = "RuleSetToClone",
  RuleSetName = "RuleSetToCreate"
)

## End(Not run)

```

sesv2

Amazon Simple Email Service

Description

Amazon SES API v2

Amazon SES is an Amazon Web Services service that you can use to send email messages to your customers.

If you're new to Amazon SES API v2, you might find it helpful to review the [Amazon Simple Email Service Developer Guide](#). The *Amazon SES Developer Guide* provides information and code samples that demonstrate how to use Amazon SES API v2 features programmatically.

Usage

```
sesv2(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config Optional configuration of credentials, endpoint, and/or region.

- **credentials:**
 - **creds:**
 - * **access_key_id:** AWS access key ID
 - * **secret_access_key:** AWS secret access key
 - * **session_token:** AWS temporary session token
 - **profile:** The name of a profile to use. If not given, then the default profile is used.

	<ul style="list-style-type: none"> – anonymous: Set anonymous credentials. • endpoint: The complete URL to use for the constructed client. • region: The AWS Region used in instantiating the client. • close_connection: Immediately close all HTTP connections. • timeout: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds. • s3_force_path_style: Set this to <code>true</code> to force the request to use path-style addressing, i.e. <code>http://s3.amazonaws.com/BUCKET/KEY</code>. • sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-endpoint.html
credentials	Optional credentials shorthand for the config parameter <ul style="list-style-type: none"> • creds: <ul style="list-style-type: none"> – access_key_id: AWS access key ID – secret_access_key: AWS secret access key – session_token: AWS temporary session token • profile: The name of a profile to use. If not given, then the default profile is used. • anonymous: Set anonymous credentials.
endpoint	Optional shorthand for complete URL to use for the constructed client.
region	Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like `svc$operation(...)`, where `svc` is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- sesv2(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
```

```

    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  ),
  endpoint = "string",
  region = "string"
)

```

Operations

batch_get_metric_data	Retrieves batches of metric data collected based on your sending activity
cancel_export_job	Cancels an export job
create_configuration_set	Create a configuration set
create_configuration_set_event_destination	Create an event destination
create_contact	Creates a contact, which is an end-user who is receiving the email, and
create_contact_list	Creates a contact list
create_custom_verification_email_template	Creates a new custom verification email template
create_dedicated_ip_pool	Create a new pool of dedicated IP addresses
create_deliverability_test_report	Create a new predictive inbox placement test
create_email_identity	Starts the process of verifying an email identity
create_email_identity_policy	Creates the specified sending authorization policy for the given identity
create_email_template	Creates an email template
create_export_job	Creates an export job for a data source and destination
create_import_job	Creates an import job for a data destination
create_multi_region_endpoint	Creates a multi-region endpoint (global-endpoint)
create_tenant	Create a tenant
create_tenant_resource_association	Associate a resource with a tenant
delete_configuration_set	Delete an existing configuration set
delete_configuration_set_event_destination	Delete an event destination
delete_contact	Removes a contact from a contact list
delete_contact_list	Deletes a contact list and all of the contacts on that list
delete_custom_verification_email_template	Deletes an existing custom verification email template
delete_dedicated_ip_pool	Delete a dedicated IP pool
delete_email_identity	Deletes an email identity
delete_email_identity_policy	Deletes the specified sending authorization policy for the given identity
delete_email_template	Deletes an email template
delete_multi_region_endpoint	Deletes a multi-region endpoint (global-endpoint)
delete_suppressed_destination	Removes an email address from the suppression list for your account
delete_tenant	Delete an existing tenant
delete_tenant_resource_association	Delete an association between a tenant and a resource
get_account	Obtain information about the email-sending status and capabilities of y

[get_blacklist_reports](#)
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[list_tenant_resources](#)
[list_tenants](#)
[put_account_dedicated_ip_warmup_attributes](#)
[put_account_details](#)
[put_account_sending_attributes](#)
[put_account_suppression_attributes](#)
[put_account_vdm_attributes](#)

Retrieve a list of the blacklists that your dedicated IP addresses appear on
 Get information about an existing configuration set, including the dedicated IP addresses
 Retrieve a list of event destinations that are associated with a configuration set
 Returns a contact from a contact list
 Returns contact list metadata
 Returns the custom email verification template for the template name you specify
 Get information about a dedicated IP address, including the name of the dedicated IP pool
 Retrieve information about the dedicated pool
 List the dedicated IP addresses that are associated with your Amazon Web Services account
 Retrieve information about the status of the Deliverability dashboard for your account
 Retrieve the results of a predictive inbox placement test
 Retrieve all the deliverability data for a specific campaign
 Retrieve inbox placement and engagement rates for the domains that you specify
 Provides validation insights about a specific email address, including sending and receiving status
 Provides information about a specific identity, including the identity's sending and receiving status
 Returns the requested sending authorization policies for the given identity
 Displays the template object (which includes the subject line, HTML part, and plain text part)
 Provides information about an export job
 Provides information about an import job
 Provides information about a specific message, including the from address, subject, and body
 Displays the multi-region endpoint (global-endpoint) configuration
 Retrieve information about a specific reputation entity, including its reputation score
 Retrieves information about a specific email address that's on the suppression list
 Get information about a specific tenant, including the tenant's name, ID, and email address
 List all of the configuration sets associated with your account in the current Amazon SES region
 Lists all of the contact lists available
 Lists the contacts present in a specific contact list
 Lists the existing custom verification email templates for your account
 List all of the dedicated IP pools that exist in your Amazon Web Services account
 Show a list of the predictive inbox placement tests that you've performed
 Retrieve deliverability data for all the campaigns that used a specific domain
 Returns a list of all of the email identities that are associated with your Amazon SES account
 Lists the email templates present in your Amazon SES account in the current Amazon SES region
 Lists all of the export jobs
 Lists all of the import jobs
 List the multi-region endpoints (global-endpoints)
 Lists the recommendations present in your Amazon SES account in the current Amazon SES region
 List reputation entities in your Amazon SES account in the current Amazon SES region
 List all tenants associated with a specific resource
 Retrieves a list of email addresses that are on the suppression list for your account
 Retrieve a list of the tags (keys and values) that are associated with a specific resource
 List all resources associated with a specific tenant
 List all tenants associated with your account in the current Amazon Web Services region
 Enable or disable the automatic warm-up feature for dedicated IP addresses
 Update your Amazon SES account details
 Enable or disable the ability of your account to send email
 Change the settings for the account-level suppression list
 Update your Amazon SES account VDM attributes

<code>put_configuration_set_archiving_options</code>	Associate the configuration set with a MailManager archive
<code>put_configuration_set_delivery_options</code>	Associate a configuration set with a dedicated IP pool
<code>put_configuration_set_reputation_options</code>	Enable or disable collection of reputation metrics for emails that you send
<code>put_configuration_set_sending_options</code>	Enable or disable email sending for messages that use a particular configuration set
<code>put_configuration_set_suppression_options</code>	Specify the account suppression list preferences for a configuration set
<code>put_configuration_set_tracking_options</code>	Specify a custom domain to use for open and click tracking elements in emails
<code>put_configuration_set_vdm_options</code>	Specify VDM preferences for email that you send using the configuration set
<code>put_dedicated_ip_in_pool</code>	Move a dedicated IP address to an existing dedicated IP pool
<code>put_dedicated_ip_pool_scaling_attributes</code>	Used to convert a dedicated IP pool to a different scaling mode
<code>put_dedicated_ip_warmup_attributes</code>	Put dedicated ip warmup attributes
<code>put_deliverability_dashboard_option</code>	Enable or disable the Deliverability dashboard
<code>put_email_identity_configuration_set_attributes</code>	Used to associate a configuration set with an email identity
<code>put_email_identity_dkim_attributes</code>	Used to enable or disable DKIM authentication for an email identity
<code>put_email_identity_dkim_signing_attributes</code>	Used to configure or change the DKIM authentication settings for an email identity
<code>put_email_identity_feedback_attributes</code>	Used to enable or disable feedback forwarding for an identity
<code>put_email_identity_mail_from_attributes</code>	Used to enable or disable the custom Mail-From domain configuration
<code>put_suppressed_destination</code>	Adds an email address to the suppression list for your account
<code>send_bulk_email</code>	Composes an email message to multiple destinations
<code>send_custom_verification_email</code>	Adds an email address to the list of identities for your Amazon SES account
<code>send_email</code>	Sends an email message
<code>tag_resource</code>	Add one or more tags (keys and values) to a specified resource
<code>test_render_email_template</code>	Creates a preview of the MIME content of an email when provided with a template
<code>untag_resource</code>	Remove one or more tags (keys and values) from a specified resource
<code>update_configuration_set_event_destination</code>	Update the configuration of an event destination for a configuration set
<code>update_contact</code>	Updates a contact's preferences for a list
<code>update_contact_list</code>	Updates contact list metadata
<code>update_custom_verification_email_template</code>	Updates an existing custom verification email template
<code>update_email_identity_policy</code>	Updates the specified sending authorization policy for the given identity
<code>update_email_template</code>	Updates an email template
<code>update_reputation_entity_customer_managed_status</code>	Update the customer-managed sending status for a reputation entity
<code>update_reputation_entity_policy</code>	Update the reputation management policy for a reputation entity

Examples

```
## Not run:
svc <- sesv2()
svc$batch_get_metric_data(
  Foo = 123
)

## End(Not run)
```

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